



Annual Report of the Independent Monitoring Board at HMP/YOI Hatfield

**For reporting year
1 April 2022 to 31 March 2023**

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All IMB annual reports are published on www.imb.org.uk

Introductory sections 1 – 3

1. Statutory role of the IMB

The Prison Act 1952 requires every prison to be monitored by an independent board appointed by the Secretary of State from members of the community in which the prison is situated.

Under the National Monitoring Framework agreed with ministers, the Board is required to:

- satisfy itself as to the humane and just treatment of those held in custody within its prison and the range and adequacy of the programmes preparing them for release
- inform promptly the Secretary of State, or any official to whom authority has been delegated as it judges appropriate, any concern it has
- report annually to the Secretary of State on how well the prison has met the standards and requirements placed on it and what impact these have on those in its custody.

To enable the Board to carry out these duties effectively, its members have right of access to every prisoner and every part of the prison and also to the prison's records.

The Optional Protocol to the Convention against Torture and other Cruel, Inhuman or Degrading Treatment or Punishment (OPCAT) is an international human rights treaty designed to strengthen protection for people deprived of their liberty. The protocol recognises that such people are particularly vulnerable and aims to prevent their ill-treatment through establishing a system of visits or inspections to all places of detention. OPCAT requires that states designate a National Preventive Mechanism to carry out visits to places of detention, to monitor the treatment of and conditions for detainees and to make recommendations for the prevention of ill-treatment. The IMB is part of the United Kingdom's National Preventive Mechanism.

2. Description of the establishment

HMP Hatfield is a prison and young offender institution near Doncaster for men aged 18 and over. It is split into two sites: Hatfield Main and Hatfield Lakes.

For full details of HMP/YOI Hatfield, refer to [Hatfield Prison - GOV.UK \(www.gov.uk\)](https://www.gov.uk/government/news/hmp-hatfield-2022-2023)

Throughout 2022-2023, construction of a new wing at the main site was being undertaken following the demolition of D and E wings. This will increase the prison capacity from 298 to 344-358¹. The new wings will have ensuite facilities and in-cell phones.

¹ Figures included in this report are local management information. They reflect the prison's position at the time of reporting, but may be subject to change following further validation and therefore may not always tally with Official Statistics later published by the Ministry of Justice.

3. Key points

3.1 Main findings

Safety

- The Board finds that both the Hatfield Main and Hatfield Lakes sites are very safe environments for prisoners and staff, with no reported incidents of self-harm or staff assaults and just one incident of a prisoner-on-prisoner assault in this reporting period.
- The Health, Safety and Fire multidisciplinary meeting reviews any Health, Safety and Fire issues on a quarterly basis.
- There have been no apparent self-inflicted deaths.
- Prior to arriving at Hatfield, the remit of an open prison is explained to prisoners with all prisoners assessed at the Lakes on arrival by a prison officer and a nurse.
- There have been no incidents where the use of force has been recorded.
- Both sites remain vulnerable to illicit items being dropped over the perimeter fence. However, this is generally well managed with a strong Security Department and intelligence cycle. This is evidenced by only one abscond and a pleasingly low positive Mandatory Drug Testing (MDT) rate.
- To improve security further, the prison is installing new perimeter fencing at the main site.

Fair and humane treatment

- Improvement to facilities on both sites is noted and pleasing through a capital maintenance and investment programme to improve prisoner recesses, the building of the new wing, kitchen and reception upgrades, car park extension and new multi-faith centre.
- A new dental surgery on the main site will be ready for opening in October 2023 which is very welcomed.
- The holding area for men returning to closed conditions at the Lakes is rarely used as behaviour is really well managed.
- Applications (written representations prisoners make to the IMB) are very low in number, as problems are usually sorted out by staff before the IMB need to be informed.
- A representative from each group with a protected characteristic is invited to attend quarterly Equality and Diversity meetings with the Deputy Governor.
- Prisoners have access to the appropriate multi-faith representatives.
- The new multi-faith centre is due to be started in April 2024 and should open in October 2024.
and opened at the end of April 2024. This will greatly improve the built environment for faith services.
- The majority of prisoners are on enhanced status, with the remainder being on standard. Progress is measured through successful Release on Temporary Licence (ROTL) visits and work opportunities. (Note: the prison's behaviour incentives scheme has three levels, of which 'enhanced' is top and earns extra privileges.)
- The number of complaints in this reporting period compared with 2021-2022 shows no significant difference.

- Complaints about lost property are usually historical and relate to transfers from other prisons.

Health and wellbeing

- The Board finds that physical, mental healthcare and substance misuse needs on the two sites are very well managed and accessible to all men.
- The gym delivers a range of courses including a National Navigation Award Scheme that is designed to develop self-esteem, confidence and teamwork skills.
- Through a partnership approach men have access to physical activity, educational and health and wellbeing programmes, which is good to see.
- The twinning project developed with Sheffield Wednesday Football Club is also very popular and well run.

Progression and resettlement

- The education, skills and work provision is of a very good standard and is effective in meeting the needs of prisoners. This is partly evidenced through the prison having approximately a third of the prison population working outside the establishment in full-time, paid, external employment, which has been a real focus for the prison and brought significant benefits.
- Access to a Library service is in place with additional support from the Shannon Trust, a charity that helps people learn to read.
- We are not resourced to provide any Offending Behaviour Programmes as a Category D establishment.
- Prisoners are able to access a number of Offending Behaviour courses in the community whilst on ROTL.
- The Offender Management Unit (OMU) continues to deliver generally high-quality risk and sentence management processes.
- The prison places a strong emphasis on the establishment and rebuilding of family ties. During 2022/23 there were 1337 resettlement ROTLs, the vast majority of which were to support and build family ties.
- It is exceedingly rare that HMP Hatfield releases a prisoner with no accommodation to go to. The majority return to family or friends and a small number will be required to stay temporarily in a Probation-approved hostel for risk-management purposes.
- Pleasingly a very high number of prisoners are in maintained employment six weeks after release. This is a real area of focus for the Governor and the Prison.

3.2 Main areas for development

TO THE MINISTER

Measures to relieve prison population pressures across the estate can and do impact negatively on the ethos and performance of Category D prisons.

- Is this policy under review?
- What support is planned for Category D prisons to enable them to effectively maintain their resettlement programmes?

TO THE PRISON SERVICE

The age and the original purpose of the Lakes building make it impractical for its present use, assessing new prisoners for their suitability for open conditions and access to the community.

- Is the Lakes site being considered for a total refurbishment?

TO THE GOVERNOR

The IMB acknowledges the work of the Governor and Prison Staff in maintaining a stable post-pandemic regime and effective resettlement programme. The prison has consistently been one of the top performing resettlement prisons in the country, which is a credit to all the team at HMP Hatfield.

3.3 Response to last report

Issue raised	Response given	Progress
Refurbishment of bathroom facilities.	Capital funding has been made available for the main site.	Ongoing.
Building of perimeter fence.	Awaiting completion of the new build.	Ongoing.

Evidence sections 4 – 7

4. Safety

The Health, Safety and Fire meeting takes place quarterly. This group looks at any issues that have arisen on the two sites at HMP Hatfield. This is a multidisciplinary group and is chaired by the Deputy Governor.

4.1 Reception and induction

4.1.1 Prior to arriving at Hatfield, the remit of an open prison should be explained to prisoners. A number of men who arrive at Hatfield are serving life or IPP (Imprisonment for Public Protection) sentences. Some are finishing short sentences started in other establishments. Both reception areas are small but clean. Officers process prisoners quickly and they are seen by a nurse to discuss ongoing physical, mental health and substance misuse issues. Prisoners are taken to their accommodation block by prisoner information desk (PID) workers. All prisoners are assessed at the Lakes on arrival.

4.2 Suicide and self-harm, deaths in custody

4.2.1 During this reporting year there have been no self-inflicted deaths or reported incidents of self-harm. In the 2021-2022 Annual report we reported one death in custody. The outcome of the coroner's inquest to ascertain the reason for death took place in October 2022 and it was found to be death by misadventure.

4.3 Violence and violence reduction, self-isolation

4.3.1 In this reporting year there has been one recorded incident of an assault between two prisoners at the Lakes. This resulted in both men being returned to closed conditions. In general, violence towards staff or other prisoners is very rare on either site at Hatfield. Potential problems are dealt with quickly by staff. The ethos of taking responsibility for personal behaviour is strong and men are aware of the consequences of bullying, aggressive or antisocial behaviour. The Governor also focuses on Hope and Opportunity to ensure a positive culture and engagement from the men.

4.4 Use of force

4.4.1 There have been no incidents where the use of force has been recorded this year on either site. Should force be used, a member of the IMB is invited to audit these figures annually.

4.5 Preventing illicit items

4.5.1 Both sites remain vulnerable to illicit items being dropped over the perimeter fence. In last year's report it was stated that a new fence to help prevent this would be built. Due to the ongoing building work taking place in the prison this has started but not been completed. To date, a small number of members of the public have been noted to be entering the prison grounds at night and leaving packages in the grounds at the main site. Hopefully this situation will be resolved once the fence is in place. Staff are aware that men returning from ROTL remain a weak spot and random MDT is regularly carried out on

their return. The few men who are found to be under the influence are sent for adjudication (a disciplinary hearing when a prisoner is alleged to have broken prison rules) and, if found guilty, are returned to closed conditions. This policy also applies to those found with illegal mobile phones and is effective in deterring men from taking such a risk. The Yorkshire area search team continues to work with the prison to intercept illicit items. The distilling of hooch does not appear to be a problem on either site. However, some men returning from ROTL occasionally try to secrete alcohol into the prison. Men are not routinely breathalysed for alcohol but, if it is suspected they are under the influence, this is an option. The intelligence cycle, however, is generally well managed and evidenced by a very low MDT rate and only 1 abscond in the reporting year.

5. Fair and humane treatment

5.1 Accommodation, clothing, food

- 5.1.1 Following last year's report, which identified the Board's concerns about the poor state of the ablutions' facilities on both sites, a minor capital maintenance programme has been set out for the year. This, coupled with the new wing being built, will hopefully improve the facilities on both sites.
- 5.1.2 The Clean, Rehabilitative, Enabling and Decent (CRED) decoration programme, brought in by Amey, is working with groups of prisoners to decorate the shower and toilet areas on both sites. These improvements are pleasing.
- 5.1.3 On the main site, short-term accommodation continues to be provided in 'pods' (separate, self-contained units housing 36 prisoners). Whilst the men enjoy this accommodation, it is a temporary measure and hopefully these will be closed in January 2024 and the new unit will be handed over. It has been decided that men who are working outside the prison will use the new accommodation, as they will benefit from in-cell telephony, showers, etc.
- 5.1.4 It is hoped that the new dental surgery on the main site will be ready for opening in September 2023. This facility is a welcome addition to the prison.

5.2 Segregation

- 5.2.1 There is no Segregation Unit on either site at Hatfield. However, there is a holding area for men returning to closed conditions at the Lakes, but this is rarely used as prisoner behaviour has been observed to be really well managed.

5.3 Staff/prisoner relationships, key workers

- 5.3.1 The Board has observed very positive relationships between staff and prisoners on both sites. Applications to the IMB are very low in number, as problems are usually sorted out by staff before the Board needs to be informed. It has been noted that new staff are allocated a mentor, who is one of the more experienced staff. This has helped the inexperienced staff to gain confidence in their interactions with the men and helped keep a calm atmosphere in the prison.

5.4 Equality and diversity

- 5.4.1 Equality and diversity groups represented at Hatfield include Black, Asian and minority ethnic (BME) prisoners, older prisoners, LGBTQ+ prisoners, Gypsy, Roma and Traveller prisoners, men serving life or IPP sentences and those with disabilities. The Officer with responsibility for Equality and Diversity within the prison organises regular monthly meetings for these groups and is very proactive. A representative from each group is invited to attend a quarterly meeting with the Deputy Governor. The agenda covers site changes, food, healthcare, workplace/education, complaints and the incentives scheme process.

5.5 Faith and pastoral support

5.5.1 At the present time all faiths share a small chapel within the education block at the Main site. Men who are at the Lakes are able to be transferred over to this site in order to attend services. Prisoners have access to a Chaplain, a Priest, an Imam, an Evangelical minister, leaders in the Sikh, Buddhist and Rastafarian faiths and a Free Church minister. All these attend the prison regularly to conduct services and speak to men who have requested a meeting. Other faith leaders are contacted should someone request to see them.

5.5.2 The new multi-faith centre is due to be started in April 2024 and should open in November 2024.

5.6 Incentives schemes

5.6 All prisoners are on enhanced status and progress is measured through successful ROTL visits and work opportunities.

The prison is working towards becoming a fully ISF (Incentivised Substance Free) establishment. This brings many benefits to the men who live on these areas, as there is extra funding available. To date, these benefits include access to ROTL, additional pin phones, new washer/dryers, artwork on cell walls, and cooking facilities (e.g. slow-cookers) for men to prepare their own food.

5.7 Complaints

5.7.1 The number of complaints made to the prison in this reporting period, compared with 2021-2022, shows no significant difference, as reflected in Table 1.

Table 1: Complaints from April 2022 to March 2023 compared with the previous year

Month	Internal complaints		External complaints	
	2021 – 2022	2022 – 2023	2021 – 2022	2022 – 2023
April	15	13 & 3 appeals	4	13 & 1 appeal
May	14	14 & 3 appeals	3	7 & 2 appeals
June	19 & 1 appeal	19 & 3 appeals	3	3
July	29 & 2 appeals	5	1 appeal	0
August	12 & 1 appeal	11 & 1 appeal	0	5 & 1 appeal
September	13 & 1 appeal	16 & 3 appeals	4	4 & 1 appeal
October	16 & 2 appeals	11 & 4 appeals	4	2 & 1 appeal
November	18 & 2 appeals	11 & 5 appeal	3 & 1 appeal	4 & 1 appeal
December	25 & 2 appeals	2 & 1 appeal	2 & 2 appeals	1 & 1 appeal
January	16 & 5 appeals	10 & 1 appeal	2	2
February	17 & 4 appeals	3 & 1 appeal	3	9 & 1 appeal
March	11 & 1 appeal	22 & 4 appeals	4 & 1 appeal	5 & 1 appeal
Total	205 (complaints) 21 (appeals)	137 (complaints) 29 (appeals)	32 (complaints) 5 (appeals)	55 (complaints) 10 (appeals)

5.8 Property

- 5.8.1 Prisoners are transferred to the Lakes with their own property. Any complaints about lost property are usually historical and relate to transfers from other prisons. Reception staff will usually chase up lost property and the men appreciate this. The IMB monitor the progress of retrieving this property but unfortunately it is not always possible to resolve these issues, as several prisons are involved and too much time has elapsed.

6. Health and wellbeing

6.1 Healthcare general

6.1.2. Since 2020, Healthcare has been provided by the [Practice Plus Group](#). The service was registered with the Care Quality Commission in 2017. However, the last [Care Quality Commission \(CQC\) inspection](#) was undertaken in 2012, when Nottinghamshire Healthcare NHS Foundation Trust was the provider.

6.1.3 A dedicated team operates a seven-days-a-week service across the two sites. Healthcare delivery hours includes:

- Monday to Friday: 7.30am to 5.30pm, Hatfield Main and Lakes sites
- Saturday, Sunday and Bank Holidays: 7.30am to 9am, Main site
- Saturday, Sunday and Bank Holidays: 9.30am to 11am, Lakes site

There is no in-patient provision at either the Main or Lakes sites. Any health concerns that are raised out of hours are discussed with a nurse when next available, who will decide the appropriate action.

6.1.4 All new receptions into the Lakes site are offered a healthcare screen.

6.1.5 Table 2, below, shows the staffing levels. Healthcare is delivered by a multidisciplinary team that includes a GP, Registered General Nurse, Registered Mental Health Nurse, Pharmacy Technician, Substance Misuse Practitioner and Specialist Nurses. Currently, the service is holding one vacancy for a Staff Nurse. Bank nurses are currently backfilling until this vacancy is filled.

Table 2: Hatfield Main and Lakes Healthcare staffing levels

Health professional	Number
GP	2 x sessions per week
Psychiatrist	X 1 (as and when required)
Registered General Nurse	X 1 (Full-time) X 1 (30hrs per week) X1 (25hrs per week)
Registered Mental Health Nurse	X1 (20hrs per week)
Learning Disability Nurse	X 1 (as and when required)
Substance Misuse Practitioner	X1 (Full-time)
Pharmacy Technician	X 2 (Full-time)
Optician	2 x sessions per month
Podiatry	1.5 sessions per month
Physiotherapy	1 x session per month
Dental (HMP Moorland)	2.25 sessions per week
Vacancies	X 1 (Registered Nurse)

- 6.1.6 From the Board's observation, healthcare provision was good with a low 'did not attend' (DNA) rate, and good throughcare arrangements on release were in place. Healthcare attendance at forums is in place. Healthcare complaints are dealt with internally by the healthcare provider and are very low in number. The Board has not received any complaints regarding healthcare delivery.

6.2 Physical healthcare

- 6.2.1 Healthcare delivery provision outcomes are equivalent to those experienced in the community. Routine clinical reviews of long-term conditions (LTC) continue. There was some delay in appointments for hospital outpatient referrals and routine outpatient follow-ups, with a two-week wait for urgent/emergency appointments.

Since COVID-19, the Spirometry Service (which helps diagnose and monitor certain lung conditions) has ceased, to prevent any risk of transmission/infections, and is currently under review.

- 6.2.2 All Healthcare-offered appointments are face-to-face.
- 6.2.3 Access to the dental service was via HMP Moorland with a view to offering a dental service at the Hatfield Main site when the dental suite is completed.
- 6.2.4 Health promotion campaigns were delivered by healthcare in line with national Department of Health and Social Care campaigns ([Campaigns|Campaign Resource Centre \(dhsc.gov.uk\)](https://www.dhsc.gov.uk/campaigns)). Additionally, on an ad-hoc basis, Health Promotion activity was carried out on the wings.
- 6.2.5 A pilot medication tracker system has been implemented for outworkers (those doing paid work in the community while still in prison).

6.3 Mental health

- 6.3.1 Mental health support was provided across both sites and could be accessed on entry and was staffed by a registered Mental Health Nurse. Access to a psychiatrist or a psychologist was offered if required by the mental health nurse but need was pleasingly low.
- 6.3.2 Those with existing mental health problems are identified on reception into the prison and followed up by the mental health nurse. For those prisoners who experience a mental health crisis, emergency appointments are offered. Those with mild depression and anxiety are classified as non-urgent and are offered brief interventions when an appointment becomes available.
- 6.3.3 As in the previous Hatfield IMB annual report, the mental health nurse noted that there had been no increase in those presenting with mental health problems. There was no incidence of suicide or self-harm throughout 2022-23 which is commendable.
- 6.3.4 Mental health self-help information was available on all the prison wings.

6.4 Social care

6.4.1 Despite the minimal need, good and effective links are in place with the Doncaster Council Social Services.

6.5 Time out of cell, regime

6.5.1 The gym staff delivered a range of courses, including a National Navigation Award Scheme that is designed to develop self-esteem, confidence and teamwork skills. The prison now runs the Twinning Project with Sheffield Wednesday Football Club, and a course was run in June 2022. Access to the gym was available across both sites and there was equity of access across all ages, with evening sessions targeting men who are outworkers and kitchen workers, those who have been referred by the GP, and programmes designed for prisoners over 50, as highlighted in table 3. Where men needed support and encouragement to access the gym, this support was offered through trained mentors.

Table 3: Number and type of gym session in 2022-23

Session	Type of activity	Number of sessions available (per week)
Booked session	Weights and cardio-vascular	16
GP referrals & over-50s plan	Gym programme specific to the individual	4
Outworkers	Weights and cardio-vascular	4
Kitchen workers	Weights and cardio-vascular	5

Through a range of partnership approaches men had access to physical activity, educational and health and wellbeing programmes as highlighted in table 4.

Table 4: Type of gym programmes in 2022-23

Programme	Programme outlines	Numbers accessing	Frequency	Outcome/s
Sheffield Wednesday Football Club – Twinning Project	- 10-week programme - all aspects of football and physical fitness - covers both theory and practice of football - emphasis on enjoyment to attract participants	12 x men	4 x annually	Men gained a football coaching qualification across all community levels.
First aid	- managing acute physical minor emergencies in the workplace	6 to 8 x men	6 to 10 x annually	Men gained a Level 3 first aid at work qualification.

Steroid awareness in partnership with substance misuse service	- in partnership with substance misuse worker	8 to 10 x men	6 to 10 x annually	Raised awareness on the impact of steroid use on a person's physical health and psychological wellbeing.
Mountain bike maintenance	- educating on all aspects of mountain bike maintenance	6 to 8 x men	4 x annually	Men were awarded a qualification.
Registered IQ (awarding body)	- educating on all aspects of physical and healthy living	6 to 8 x men	Approval gained to start the programme July 2022	Access to three levels of qualification ranging from: Level 1: Active, healthy living and assisting sport and physical activity sessions. Level 2: Gym instruction award, mental health and alcohol awareness Level 3: Instructing outdoor fitness
National Navigation Award Scheme (NNAS)	- a personal performance, non-competitive, incentive scheme for all ages to learn navigation skills	8 to 10 men	4 to 6 annually	Gain confidence to get out and enjoy the countryside.

6.6 Drug and alcohol rehabilitation

- 6.6.1 The substance misuse service offered is comprehensive, educating prisoners on the effects of drugs and focusing on recovery paths, and was delivered by one full-time substance misuse practitioner who offered both one-to-one sessions and group work. The overarching recovery-led ethos enables connectedness, hope and optimism, identity, meaning and empowerment. Prisoners are encouraged to enter voluntary drug-free living compacts. The service works alongside the prison's Drug Strategy and Security team to identify any change in the choice of substances.
- 6.6.2 The team aims to see all new receptions on arrival but if not, those not seen on induction were sent a pack with information about the service, describing overdose risks and how to access the substance misuse service.
- 6.6.3 Emergency appointments and wellbeing checks were offered when required. The service has plans to introduce a peer mentor programme. Methadone reduction prescribing programmes are offered with a plan to be either drug-free or on naltrexone prior to release.
- 6.6.4 Mutual Aid is offered across both sites within the prison and in preparation for release, externally as well. The Mutual Aid groups include:
- Narcotics Anonymous (NA)
 - Cocaine Anonymous (CA)
 - Alcoholics Anonymous (AA)

6.6.5 Posters are displayed on all units regarding current information on the signs and symptoms of a drug overdose and the various types of illicit drugs. The Board recognises the excellent work being carried out and the close working relationship with other areas of healthcare, resettlement and the gym. Also, there is a strong joint working relationship between the mental health nurse and the substance misuse practitioner when it is recognised that a prisoner has a dual diagnosis (mental health and substance misuse problems).

6.7 Soft skills

6.7.1 The peer support Listener scheme, on which prisoners are trained by Samaritans volunteers, aims to support prisoners at risk of suicide and self-harm is available. This service provides confidential emotional support to prisoners who struggle to cope. Alongside the Listener scheme there is access to a 24/7 Samaritans helpline. Also, all wings have information on suicide-prevention awareness, but pleasingly the need for these services is very low.

7. Progression and resettlement

7.1 Education, library

- 7.1.1 The Board is pleased to report that the education, skills and work provision is of a very good standard and is effective in meeting the needs of all prisoners. The education offer in Hatfield is fully functional following the ending of interim arrangements during the pandemic.
- 7.1.2 Novus continues to provide the Prison Education Framework (PEF) contract that commenced on 1 April 2022 and offer help or support with all aspects of employment which includes, job searches, training and education, advice, writing a CV and interview preparation. A total of 32 functional skills places are constantly available to the men. Midway through the reporting year, Warehousing and CSCS cards (the leading skills certification scheme in the UK construction industry) were also introduced to meet the needs of employers engaging with HMP Hatfield and directly supporting paid employment opportunities offered by the Full Sutton 2 Project and various logistics employers.
- 7.1.3 On arrival at HMP/YOI Hatfield the prisoners are assessed for levels of numeracy and literacy and learning needs. The holistic needs of individual prisoners are considered, together with any previous qualifications and skills already gained at previous establishments. Prisoners with learning difficulties and disabilities have equal access – a screening takes place during induction to provide tailored support plans for these men.
- 7.1.4 Functional skills delivery was expanded, and the delivery model reviewed during the year. This has led to sustained results which, in turn, has seen HMP Hatfield achieving the relevant targets and further progress in English and maths achievements.
- 7.1.5 Open University and Distance Learning is offered and is undertaken in the prisoner's own self-study time. This form of education is extremely popular for those prisoners with undergraduate/professional qualifications. Learners on Open University and Distance Learning courses have access to IT and support through 4 sessions of the regime. HMP Hatfield has one prisoner on a postgraduate (PhD) course. Open days are held regularly to advertise the 'offer' and to support applications.
- 7.1.6 The former Prison Officers' Association (POA) centre had been redeveloped and is due to open Spring 2024 at the HMP Hatfield Main site as the 'Hatfield Campus', providing less restricted access to IT and supporting the development of functional digital skills in a campus environment.
- 7.1.7 The Library Service is delivered by Doncaster Council providing a timetabled service each week. It offers a wide range of services, including guitar loan, origami packs and wellbeing jigsaws.

7.2 Vocational training, work

- 7.2.1 The Shannon Trust continues to offer a rolling programme across both sites to assist those who struggle with their reading and writing skills by offering a reading plan, access to mentors/learners and a literacy programme. The Shannon Trust was also successful in a bidding process, which has seen the procurement of further support for functional skills development in HMP Hatfield.
- 7.2.2 Prisoner feedback from an annual survey was that they were 'very pleased with the service' and didn't want any changes to the timetable.
- 7.2.3 A development in the Library in June 2022 to introduce an Education PC Network to support the men in independent development of skills and employment is ongoing and is maintained in partnership with Novus.

7.3 Offender management, progression

- 7.3.1 The prisoners are allocated a Prison Offender Manager (POM), either prison or probation, on arrival at the Lakes and a new one on transfer to the Main Hatfield site (in the case of a Prison POM) and these remain the same for the duration of their stay, where possible. The POM is easily accessible to prisoners should the need arise, and they generally provide consistent and accurate information in supporting the prisoners, identifying issues at the earliest opportunity to minimise disruption.
- 7.3.2 The prison offered access to a number of Offending Behaviour Programmes, such as Aspire, Re-Think and Anger Management. These form part of agreed ROTL arrangements, where appropriate, and will feature in the individual's sentence plan. The Prison, alongside Community Probation, is looking to re-establish these programmes in the community so that they can be accessed while on ROTL. The programmes are valuable in addressing some of the issues that may have played a part in their offending and support their reintegration into society. Prisoners attending appear to do so willingly and report that they feel a benefit from participating.
- 7.3.3 Offender management arrangements in Hatfield support multi-agency public protection arrangements (MAPPA). Prison Offender Managers (POMs) are required to submit a report to support MAPPA meetings about members of the prison population and attend the meetings where necessary. POMs are notified by a Community Offender Manager (probation) if a prisoner is to be managed under MAPPA on release six months in advance to support management and release arrangements.
- 7.3.4 In the year, 181 prisoners were released from the establishment, which is an increase on the previous year and appears to reflect an influx of men arriving in the prison with less time remaining to serve.
- 7.3.5 The prison supports the Substance Misuse Team by arranging weekly ROTLs in the community for men to attend Alcoholics Anonymous, Narcotics Anonymous, Cocaine Anonymous, Gamblers Anonymous and a Hepatitis C support group, where these needs have been identified.

- 7.3.6 The OMU continues to deliver high quality risk and sentence management processes to ensure all prisoners are robustly risk assessed throughout their stay. Inter-department risk management team (IDRMT) meetings have been streamlined while maintaining effectiveness and attendance by relevant stakeholders and partners, including the Police Intelligence Officer (PIO), Psychology and POMS.

7.4 Family contact

- 7.4.1 The prison places a strong emphasis on the establishment and rebuilding of family ties. It has reintroduced the Family Strategy and holds regular Family and Significant Other meetings. These involve key stakeholders, including education, PACT (Prison, Advice and Care Trust charity), the OMU and security, all of which has contributed to enhanced provision for men, securing a top mark in the latest self-assessment review.
- 7.4.2 During 2022/23, there were 1337 resettlement ROTLs, the vast majority of which were to support and build family ties.
- 7.4.3 Four family days are held each year at the Lakes and are well attended. Links are also made to celebration events, acknowledging the achievements of men, and family members are encouraged to celebrate alongside.

7.5 Resettlement planning

- 7.5.1 As a resettlement Prison, Hatfield provides a wealth of information, advice and support to prisoners approaching release. This process is contributed to by case administrators, POMs and other managers. They are supported by prisoners who have a prisoner information desk (PID) role and offer the prisoners a first port of call for information on induction, applications, ROTL and general support. Partner organisations also support the release process. Ingeus offers more intensive resettlement preparation and supports those prisoners with the greatest need. The Discharge Board (DB) actively involves the prisoner, who is invited to attend the DB to ensure their views regarding their release plan are met. The DB meets face-to-face and brings together through the gate services, the OMU, healthcare and mental health, education, activities and programmes and partner organisations to identify individuals' needs on release and tries to ensure there is appropriate advice and assistance to support them.
- 7.5.2 It is exceedingly rare that HMP Hatfield releases a prisoner with no accommodation to go to. The majority return to family or friends and a small number will be required to stay temporarily in a Probation-approved hostel for risk-management purposes.
- 7.5.3 A higher than average number of prisoners are in maintained employment 6 weeks after release which is really pleasing to see. This is an area of real focus for the Governor and the SMT and the establishment is leading the way in both the numbers of prisoners securing employment 6 weeks and 6 months after release. The establishment has a very clear focus on placing men into full time employment whilst on ROTL with a clear aim of them then securing that job permanently on release which the vast majority do. This strategy has been extremely successful with over 100 men now working out of the

establishment each week in full time paid employment. The establishment works with over 25 employers in a wide range of sectors including logistics, construction, HGV driving etc. Outcomes over the year have been stand out and are the best seen in the prison service.

- 7.5.4 Many long-serving prisoners will not have bank accounts when they arrive at Hatfield. However, throughout their stay at the prison, support is available to open an account and it is encouraged prior to release. The same can be said to secure all right-to-work documents, driving licences, etc., to help them successfully resettle into their communities on release.

8. The work of the IMB

Table 5: Board statistics

Recommended complement of Board members	9
Number of Board members at the start of the reporting period	3
Number of Board members at the end of the reporting period	4
Total number of visits to the establishment	84

Table 6: Applications to the IMB

Code	Subject	Previous reporting year	Current reporting year
A	Accommodation, including laundry, clothing, ablutions		
B	Discipline, including adjudications, incentives scheme, sanctions		1
C	Equality		
D	Purposeful activity, including education, work, training, time out of cell	2	
E1	Letters, visits, telephones, public protection, restrictions		
E2	Finance, including pay, private monies, spends	1	1
F	Food and kitchens		
G	Health, including physical, mental, social care		
H1	Property within the establishment		
H2	Property during transfer or in another facility	1	1
H3	Canteen, facility list, catalogues		
I	Sentence management, including HDC, ROTL, parole, release dates, re-categorisation		
J	Staff/prisoner concerns, including bullying		
K	Transfers		1
L	Miscellaneous		
	Total number of applications	4	4



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