



**Independent**  
Prisoner Complaint  
Investigations

# Not happy with how the prison handled your complaint?

## Independent Prisoner Complaint Investigations (IPCI) could help.

### **To have your complaint independently investigated:**

- make sure you have gone through the full complaints process in your prison first
- complete the IPCI form telling us why you are unhappy with the prison's response
- send the IPCI form and copies of your COMP forms and responses free of charge to:

**IPCI, Third Floor, 10 South Colonnade, London, E14 4PU**

IPCI is part of the Prisons & Probation Ombudsman

**Independently investigating complaints for you**