

Action Plan in response to the PPO Report into the death of Mr Rimantas Zalalis on 22/03/2021 at HMP Thameside

Rec No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	<p>The Head of Healthcare should ensure that staff:</p> <ul style="list-style-type: none"> • carry out a breathalyser test on prisoners who are withdrawing from alcohol when they arrive; and • put an appropriate monitoring plan in place for prisoners withdrawing from drugs or alcohol and ensure that all relevant staff are made aware of the observations and monitoring required. 	Accepted	<p>All staff carry out breathalyser for all patients suspected of alcohol withdrawals in line with reception procedures. Additional training has been provided and the Substance Misuse Service (SMS) manager will audit regularly.</p> <p>Healthcare is updating the process, monitoring plans are implemented right from the reception. SMS staff are trained to assess and monitor prisoners who are withdrawing from drug and alcohol using the CIWA and COWS assessment tools. The identified prisoners are also added to the following ledgers and monitor; accordingly, 5-night observation, 2-5 day physical health monitoring and MDT review and 28 days review.</p>	Head of Healthcare (Oxleas Foundation Trust)	31/07/2022
2	The Director and Head of Healthcare should ensure that prisoners are not	Accepted	The Substance Misuse Service (SMS) stabilisation Unit now has dedicated nurses since the	Head of Healthcare (Oxleas Foundation Trust)	Complete

	inappropriately monitored under ACCT procedures as an alternative to proper clinical monitoring by healthcare staff.		September 2021 working on that unit 24 hours a day which will support improved care planning and increased frequency of monitoring for patients presenting with alcohol withdrawal symptoms and this will be immediately addressed.		
3	The Director should remind staff of their responsibilities in a medical emergency, including that they should radio the correct medical emergency code immediately.	Accepted	A staff notice will be sent out reminding staff of the correct process for calling medical emergency codes	Head of Safety	Completed – Staff notice sent on 25/04/2022
4	The Director should ensure that family liaison officers record all family contact in the FLO log, including next of kin contact details, and provide it to the PPO investigator when requested.	Accepted	A notice will be sent to all Silver Commanders and Family Liaison Officers (FLO) reminding them of their responsibilities regarding the opening and retention of a FLO log. The FLO log will be stored locally and available at the request of the PPO.	Head of Safety	Completed – Memo sent on 25/04/2022