

# Action Plan in response to the PPO Report into the death of

## Mr James Bailey 01/03/2022 at HMP The Mount

Rec No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	The Governor of Bedford should ensure that all relevant information about prisoners' circumstances and potential suicide and self-harm risks are reflected in Person Escort Records so that receiving prisons are aware of and respond to them.	Accepted	<p>HMP Bedford is raising the awareness of different suicide and self-harm risk and trigger factors via staff briefings and upskilling sessions. All staff will be informed that any changes in a prisoner's circumstances must be recorded on NOMIS to assist with the management of any potential suicide and self-harm risk.</p> <p>When a prisoner is listed for transfer to another establishment the discharging Supervising Officer is responsible for updating the Person Escort Record (PER) with any relevant information about the prisoner's circumstances and potential suicide and self-harm risks. The Supervising Officer is required to check the last seven days of NOMIS entries to ensure the most up to date risks around suicide and self-harm are noted.</p>	Head of Operations HMPPS	January 2023
2	The Governor of The Mount should ensure that all staff understand their responsibilities about calling emergency codes so that emergency responses are timely.	Accepted	<p>A staff information notice is issued every six months to remind staff of their responsibilities during medical emergencies. The notice describes the need for staff to call an emergency response code at the earliest opportunity and sets out procedures during patrol state when</p>	Head of Safety HMPPS	Completed

			there are serious concerns about the health of a prisoner. It was last issued to all staff at the end of September 2022.		
3	The Governor of The Mount should ensure that body-worn video cameras are properly maintained and ready for use when necessary.	Accepted	New body worn video camera equipment is being rolled out across the prison estate. HMP The Mount is scheduled to receive the new equipment in March 2023.	Head Security and Safety HMPPS	April 2023
4	The Governor of The Mount should ensure that all evidence, including electronic evidence, relevant to a death in custody is retained and made available to the PPO in line with PSI 58/2010.	Accepted	HMP The Mount has updated its contingency plans following a death in custody so that it now includes the preservation of evidence, including electronic evidence, as a priority. This will ensure information is retained and is made available to the PPO.	Head of Security HMPPS	Completed
5	The Governor of the Mount should ensure that when the police break the news of a prisoner's death to their next of kin, the family liaison officer keeps in contact with the police so that they are kept updated about when this will likely happen, when it has been done and so that they can try to address promptly any problems with doing so.	Accepted	The prison's senior leadership team have been briefed and contingency plans have been updated to highlight the correct approach of using a prison family liaison officer (FLO) to break the news of a death in custody to the next of kin. All trained FLO's have been given guidance about how to work closely with any police staff that may be involved in the process to ensure that communication is prompt and messages are delivered in a sensitive manner.	Head of Safety HMPPS	Completed
6	The Head of Healthcare at The Mount should ensure that the reasons for mental health referrals are clearly documented so that staff can assess any potential risks.	Accepted	All healthcare clinicians at HMP the Mount have received reception screening training and mental health referral training. Should a prisoner request to be referred to the mental health team, healthcare clinicians have been reminded to explore the reasons behind the prisoner's request.	Head of Healthcare Hertfordshire Community NHS Trust	Completed

			<p>The mental health clinical lead delivers monthly mental health awareness training to both healthcare and prison staff. The training covers how to make a TAG (Threshold Assessment Grid) referral, what to include in the referral and examples of a good referral.</p> <p>A weekly mental health multi-disciplinary team meeting continues to takes place, inclusive of prison staff and other key departments at HMP The Mount. Minutes from these meetings are shared widely ensuring maximum awareness of any potential risks.</p> <p>All patient information is clearly documented in the patient's electronic SystmOne record. This includes any mental health referrals. The mental health clinical lead carries out monthly dip testing to check the quality of mental health referrals.</p>		
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