

Action Plan in response to the PPO Report into the death of Mr John Phillips on 29 October 2022 at HMP Dartmoor

Rec No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	The Director General of HMPPS must review the current emergency response policy to eliminate the conflict between calling an ambulance immediately and providing the 999 operator details about the nature of the emergency.	Accepted	HMPPS is committed to improving the flow of information from the scene of incidents in prisons to ambulance control, and will consider how best to do this, including possible changes to current policy. We will work with NHS England and the Association of Ambulance Chief Executives to make the necessary improvements. We are grateful to the PPO for organising a meeting of senior leaders that gave us the opportunity to agree a way forward with these partner organisations, and we will be arranging a joint workshop with them as a next step.	DG Operations, HMPPS	Completed and ongoing