

Action Plan in response to the PPO Report into the death of Mr Shafaq Khan on 28 February 2023 at HMP Hindley

Rec No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	The Head of Healthcare should ensure that there is prompt and effective communication between the GP services and the healthcare team to ensure alerts and triggers for prisoners are monitored appropriately.	Accepted	GP attends daily safety huddle to discuss any risks, escalate concerns or complex cases. Patients are placed on waiting lists that GP reviews and triages to ensure timely appointments for patients with acute needs.	Head of healthcare Spectrum Healthcare	Complete
2	The Head of Healthcare should ensure that healthcare staff complete a full set of clinical observations, including a NEWS2 score, when a prisoner requires a healthcare assessment, to ensure that patients who are deteriorating, or at risk of deteriorating will have a timely initial assessment by a competent clinical decision maker.	Accepted	Staff to be reminded about template to be completed including NEWS2 when attending a healthcare callout. This is audited monthly to provide assurance	Head of healthcare Spectrum Healthcare	March 2024