

Action Plan in response to the PPO Report into the death of Mr Charles Stevens on 11 May 2024 at HMP Swaleside

Rec No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	The Head of Healthcare should ensure that there is a review of long-term prescribing of opioids for pain relief in line with best practice.	Accepted	There has been a review of the long-term prescribing of opioids. There is a regular Pain Multi-Disciplinary Team clinic, facilitated by pain specialists and GP's, to review patients on long term opioids. The purpose of this is to review the original indication, review current symptoms, refer patients to specialists who need further investigations or treatment and agree a plan to reduce and stop for those patients where this is no longer indicated.	Head of Healthcare, Oxleas NHS Foundation Trust	Completed
2	The Governor and Head of Healthcare should ensure there is a robust process for prioritising prisoners for hospital transfer, clearly defining criteria for prioritisation and documenting the rationale for any delays or decisions for why a prisoner cannot be taken to hospital, which should be documented within prison and medical records.	Accepted	The escalation process and the algorithm for emergency escort to outside hospital has been reviewed. If a critically ill prisoner cannot attend outside hospital immediately, they will be transferred to the onsite inpatient department where they can be monitored until such time that they can be escorted to outside hospital. Any prisoners requiring emergency escort are reviewed at the daily morning meeting. Any incidents of prisoners waiting to attend outside	Head of Safer Prisons, HMPPS	Completed

		<p>hospital over an extended period will be escalated to the Duty Governor as a priority.</p> <p>Healthcare staff have introduced a whiteboard system to document prisoners who have been assessed as needing to attend outside hospital to ensure the medical needs of these prisoners is regularly reviewed. Should any of the listed prisoners not attend outside hospital for any reason, such as refusal by the prisoner, an action plan will be put in place to ensure further appropriate monitoring.</p> <p>All nursing staff have received additional training on documentation and record keeping. Any delays in transfer to outside hospital will be documented, along with the reason for the delay. Should any delay(s) occur, the staff working in the inpatient department will monitor the patients. Should there be any sign of deterioration staff are to escalate their concerns to healthcare managers and the Prison Operational Team.</p>	<p>Head of Healthcare, Oxleas NHS Foundation Trust</p>	
--	--	---	--	--

