

# Action Plan in response to the PPO Report into the death of

## Mr David Baxter on 26 May 2024 at HMP Wealstun

Rec No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	The Head of Healthcare must ensure that all healthcare staff are trained and competent in the use of the NEWS2 assessment.	Accepted	<p>In house training to be delivered on the use of NEWS2 and SBAR in addition to what is available within mandatory learning.</p> <p>Increase the utilisation of Arden's templates and recording of NEWS2 within the template.</p>	Head of Healthcare Practice Plus Group	April 2025
2	The Head of Healthcare should ensure that a clear plan is documented within the patients SystmOne records following self-discharge from the hospital to ensure that all outstanding care/treatment is re-initiated as soon as possible.	Accepted	Implement process for patients returning from hospital who have self-discharged and ensure documentation within SystmOne record within post hospital review with nurse.	Head of Healthcare Practice Plus Group	January 2025
3	The Head of Healthcare should ensure that care plans are created to support in the management of incontinence as per NICE 'When should I suspect a urinary tract infection in a man' (2024).	Accepted	<p>Training to be delivered on individualised care plans and the utilisation of NICE guidance to ensure evidence-based practice.</p> <p>Buzz session to be delivered on incontinence incorporating NICE guidance.</p>	Head of Healthcare Practice Plus Group	April 2025
4	The Governor should conduct regular emergency response drills	Accepted	In July 2024, local contingency plans were reviewed as part of the prison's annual	Head of Safety / Head of operations	December 2024

	<p>to allow staff to practice response requirements, including when to commence CPR.</p>		<p>evaluation. Following this review, contingency plans have been updated to include more scenarios where preservation of life could be a factor for responding staff.</p> <p>The most recent emergency response drill was carried out in July as part of the 'live fire' contingency and included prison staff and staff from the fire and ambulance services. The drill also included the use of a rescue mannequin as part of the simulation. The emergency response drill gave staff the opportunity to practice response requirements, including when to commence CPR.</p> <p>First aid refresher training has been arranged for the three members of staff who were first on scene.</p> <p>First aid awareness training videos have been developed by the HMPPS Health and Safety function in conjunction with St John Ambulance as a tool to promote awareness and refresh key elements of first aid for staff. It is anticipated the videos will be launched nationally by the end of the year.</p>	HMPPS	
5	<p>The Governor should ensure that staff in the control room request an ambulance immediately when a medical emergency code is called.</p>	Accepted	<p>All existing staff working in the control room have received instructions that once a medical emergency code is called over the radio, the</p>	Head of Safety HMPPS	December 2024

		<p>control room must automatically call an ambulance and await updates from the scene.</p> <p>Training will now be provided to all staff prior to them working in the control room. Training will cover the use of the Emergency Response Intervention Card (ERIC) to ensure that it is embedded into the practice of requesting ambulances.</p> <p>The safety team will introduce a quality assurance process to monitor and ensure that control room staff are requesting an ambulance immediately once a medical emergency code has been called.</p> <p>Medical emergency response posters are now displayed around the control room, including next to the phone as a visual reminder to staff.</p> <p>A notice to staff (NTS) is published every six months reminding staff of their responsibilities in a medical emergency. A copy of the NTS is now kept in a visible location in the control room along with the code red and code blue incidents guidance.</p>		
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