

Action Plan in response to the PPO Report into the death of

Mr Anthony Matthews on 13 June 2024 at HMP Hollesley Bay

Rec No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	The Head of Healthcare should ensure all staff comply with national guidance regarding the diagnosis and management of hypertension.	Accepted	<p>Further training implemented to ensure the wider primary care team are aware of NICE Guidelines. We take learning from other incidents, other sites and from all alerts which come via our national comms. The Clinical Lead is auditing long term condition reviews and all learning from these audits is then fed into scenario-based training, one to one feedback and daily handovers.</p> <p>Long Term Condition Nurse has been recruited, and we are awaiting vetting clearance, once this key role is in place it will further reinforce our processes.</p> <p>To ensure follow ups are being booked from the return of home blood pressure monitoring we now book the follow up appointment with the GP for 7 days from the date of the dairy being handed out to ensure the patient knows when their next appointment is in relation to this concern.</p>	Head of Healthcare & Clinical Lead Practice Plus Group	Ongoing

2	The Head of Healthcare should ensure all staff comply with national guidance around the risk management and reduction of cardiovascular disease.	Accepted	<p>Further training implemented to ensure the wider primary care team are aware of NICE Guidelines. We take learning from other incidents, other sites and from all alerts which come via our national comms. The Clinical Lead is auditing long term condition reviews and all learning from these audits is then fed into scenario-based training, one to one feedback and daily handovers.</p> <p>Long Term Condition Nurse has been recruited, and we are awaiting vetting clearance, once this key role is in place it will further reinforce our processes.</p> <p>We also have a nurse prescriber from a GP surgery that comes in on a as required basis to help with our patients with long term conditions and medication reviews linked to their conditions. This has improved wait times for patients with complex long-term conditions to be seen in a timely manner with reviews in place.</p>	Head of Healthcare and Clinical Lead Practice Plus Group	Ongoing
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