

Action Plan – Mr Richard Hogarth HMP Risley Self-Inflicted 14/08/2016

No	Recommendation	Accepted/Not Accepted	Response	Target date for completion and function responsible
1	The Head of Healthcare at Altcourse should ensure that newly arrived prisoners' existing prescriptions are continued until appropriately reviewed.	Accepted	<p>All new prisoners arriving at HMP Altcourse sign a consent form for their GP and/or any other external agencies to be contacted for clarification for diagnosis and treatment.</p> <p>The doctor will assess the offender and make a decision about prescribing medication pending confirmation. Following this recommendation, GPs have been reminded of the need to follow this process.</p>	Head of Healthcare Completed
2	<p>The Director and Head of Healthcare at Altcourse should ensure that staff:</p> <ul style="list-style-type: none"> ▪ Have a clear understanding of their responsibilities and the need to share all relevant information about risk. ▪ Start ACCT procedures when a prisoner has recently self-harmed or expressed suicidal intent. ▪ Complete person escort records fully and accurately with details of a prisoner's risk and mental health needs to ensure good continuity of care for prisoners transferring to another prison and to alert the receiving prison of any concerns 	Accepted	<p>All staff, operational and non-operational (G4S and partners) receive staff training around suicide and self-harm awareness, completing ACCT documentation and their responsibilities in terms of sharing information around risk. This training is completed on an ad-hoc basis where requested or a training need is identified as well as on a yearly basis via the training schedule. Safer Custody staff are also available to offer training, advice and help where required.</p> <p>Staff have been made aware via this training that ACCT procedures should always be put in place whenever a prisoner causes self-injury or voices the intent to put his life in danger. The Safer Custody Policy has been re-issued, as has the PSI and further guidance. All Healthcare staff are aware of the importance of information sharing in relation to risk.</p> <p>Healthcare staff have all received trained in ACCT procedures. Following these recommendations a staff</p>	Head of Healthcare Head of Safer Custody Completed

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			<p>meeting was held on in March to reiterate the importance of following these procedures. All training is held on our training matrix spreadsheet.</p> <p>Also recent discussions have been had with Head of Safer Custody re training to be delivered to all healthcare staff on PERs and CSRA documentation.</p>	
3	<p>The Governor and Head of Healthcare at Risley should ensure that reception staff have a clear understanding of their responsibilities and the need to share all relevant information about risk, and that they consider and record all the known risk factors of a newly arrived prisoner when determining risk of suicide and self-harm.</p>	Accepted	<p>A range of activity will take place to ensure that reception staff are aware of their responsibilities in regard to identifying risk, and the need to improve communication with the prison safer custody team.</p> <ul style="list-style-type: none"> • A Safer Custody presentation was held in April at the healthcare full staff briefing • Ongoing ACCT training for all new staff will continue to ensure that all staff joining the establishment are aware of the requirements of the ACCT process • A refresher programme for ACCT training has been established for all existing staff to maintain levels of awareness and understanding • Safer Custody contact details will be displayed in all key Reception areas, this includes awareness of the functional mailbox • A Safer Custody presentation will be given to all First Night Staff/Reception staff • Healthcare staff will review all relevant documentation upon arrival of all new prisoners, including SystemOne medical history, 	<p>May 2017 Healthcare Safer Custody First Night Operations</p>

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			<p>PER forms and all relevant information on PNomis</p> <ul style="list-style-type: none"> PNomis computer will be considered for installation in Healthcare reception room, if this is not possible, better access to PNomis for Healthcare staff will be devised 	
4	<p>The Governor and Head of Healthcare at Risley should ensure that, where staff have information about a prisoner's risk, they should share it appropriately, respond proactively to the identified risk, fully record actions taken and where necessary, start ACCT procedures without delay</p>	Accepted	<p>Healthcare staff will be reminded of the need to consider, share and respond proactively to information about a prisoner's risk through participation in the events and training described above, which outline the importance of timely information sharing, record sharing, and the need to and open ACCT without delay where indicated.</p> <p>Additionally, better representation at Safer Custody meetings from Healthcare and a Safer Custody presence at Healthcare staff meetings will ensure effective information sharing.</p>	<p>May 2017 Healthcare Safer Custody</p>
5	<p>The Governor of Risley should ensure that:</p> <ul style="list-style-type: none"> All information about bullying and intimidation is fully recorded, coordinated and investigated. Those suspected of involvement are appropriately challenged and monitored. Staff consider whether victims are at increased risk of suicide or self-harm. Apparent victims are effectively supported and protected with meaningful, long term 	Accepted	<p>The capture of all violence and threats has been greatly improved by the Safer Custody team's access to the Orderly Officer's report and the daily copying of all Residential observation books to the Safer Custody team, which ensures that all such incidents are considered for potential impact on the victim.</p> <p>All bullying and intimidation is investigated by the recently established Safer Custody Officer group. These Violence Reduction Investigations (VRIs) result</p>	<p>June 2017 Residential/Safer Custody</p>

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	solutions, which address their individual situation.		<p>in prisoners suspected of being involved in bullying being considered for management under the Custodial Violence Management Model (CVMM). In such cases, all future behaviour is monitored via the Incident Reporting System and local observations by Residential and the Safer Custody team.</p> <p>All victims of bullying and intimidation are evaluated for risk of suicide or self harm through the VRI process. Victims are supported long term by Peer Safer Custody mentors and the Safer Custody officers. The Relocation Risk Assessment (RRA) is also used to address individual issues for prisoners at risk</p>	