

Action Plan – Ms Nicola Birchall at HMP Styal – Natural Cause on 04/02/2018

No	Recommendation	Accepted/Not Accepted	Response	Target date for completion and function responsible
1	The Governor and Head of Healthcare should review the presence of healthcare and substance misuse staff in the First Night Centre.	Accepted	Head of Healthcare is currently reviewing and actioning healthcare staffing levels on First Night Centre (FNC) to provide more support to Officers. This is part of a bigger NHS action plan in response to recruitment issues.	December 2019 Head of Healthcare
2	The Governor should consider detoxification awareness training for all officers who work in the First Night Centre, to ensure safe and supportive management of prisoners withdrawing from drugs.	Accepted	There will be consultations between Head of Safer Prisons and Head of Healthcare to arrange in-training in line with the new re-profiling of the establishment. The re-profiling provides a core group of staff to the FNC who will be consistent in their approach to supporting women and awareness of detoxification issues.	December 2019 Head of Safer Prisons & Head of Healthcare
3	The Head of Healthcare should ensure that prison staff in the First Night Centre have written guidance on what symptoms they should watch for in detoxing prisoners and when they should seek medical help.	Accepted	Healthcare are to produce an information sheet and guidance for Prison staff to be aware and build knowledge around women who are detoxifying. This is to be available and to be displayed in FNC areas.	October 2019 Head of Healthcare
4	The Governor should review the procedures for unlocking prisoners and ensure that, when a cell door is unlocked, staff satisfy themselves of the safety of the prisoner and that there are no immediate issues that need attention.	Accepted	Initial work has already been completed with Residential Officers in achieving a verbal response and/or movement noted from all prisoners at the point of unlock. This has been communicated through staff briefings and staff information notices. Compliance testing is planned to take place in October 2019.	Complete Governor