

Action Plan in response to the PPO Report into the death of Mr Godfrey Muzhuzha on 3 May 2021 at HMP The Mount

| Rec No | Recommendation | Accepted / Not accepted | Response Action Taken / Planned | Responsible Owner and Organisation | Target Date |
|--------|--|-------------------------|---|--------------------------------------|-------------------------|
| 1 | The Head of Healthcare should ensure that clinical observations are taken and recorded when a prisoner is unwell. | Accepted | NEWS2 used for all unwell patients and recorded. Any deterioration is then monitored closely. | Healthcare Practice Plus Group (PPG) | Completed December 2022 |
| 2 | The Head of Healthcare should ensure that healthcare staff consistently use the National Early Warning Score 2 (NEWS2) to assess prisoners who are unwell and identify any clinical deterioration. | Accepted | All Healthcare staff have attended relevant training pertaining to NEWS2. This is recorded on Learning Management System (PPG online training). Every unwell patient is assessed using NEWS2 to monitor any deterioration. This is then documented using the Ardens template on SystmOne. | Healthcare Practice Plus Group (PPG) | Completed December 2022 |
| 3 | The Governor should ensure that all staff are fully aware of and understand their responsibilities in a medical emergency, including the use of an emergency response code if a prisoner has breathing difficulties, or is unresponsive. | Accepted | A staff information is issued every 6 months reminding staff of their correct response during medical emergencies. It describes the need for calling emergency response code at the earliest opportunity and procedures during patrol state when there are serious concerns about the health of a prisoner. It was last published to all staff on 16/01/2023. | Head of Safety | Completed January 2021 |

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| 4 | The Governor should ensure that staff offer reasonable funeral expenses, in addition to repatriation costs, if a deceased foreign national prisoner is repatriated. | Accepted | Every effort will be made to offer reasonable funeral expenses for foreign national prisoners when their bodies are repatriated up to the maximum policy allowance. | Head of Business Assurance | Completed January 2023 |
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