

Action Plan in response to the PPO Report into the death of Mr Daniel Beckford on 23/06/2021 at HMP Wandsworth

Rec No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	The Governor and Head of Healthcare should ensure that the relevant risk assessments are undertaken regarding the possession of medication, where a prisoner overdoses.	Accepted	The Head of Healthcare and lead pharmacist will be conducting briefing sessions for all staff on the policy and procedures of 'offender healthcare in-possession medication'. This will include the actions to take following an overdose of medication.	Head of Healthcare Oxleas NHS Foundation Trust	Completed
2	The Governor and Head of Healthcare should ensure that staff contributing to the ACCT process have the necessary training.	Accepted	As part of the ACCT v6 roll out in July 2021, ACCT awareness sessions have been delivered to all staff involved in the ACCT process. Any issues that are identified as part of the ACCT quality assurance process are documented and escalated to relevant line managers.	Head of Safety HMPPS	Completed
3	The Head of Healthcare should ensure that staff understand and know how to implement their mandatory duty to document their interactions with prisoners under ACCT management.	Accepted	Additional ACCT v6 awareness sessions will be scheduled and delivered to healthcare staff. Sessions will focus on basic ACCT awareness, how to open an ACCT and the importance of recording interactions with prisoners who are managed and supported through the ACCT process within the ACCT ongoing record.	Head of Healthcare Oxleas NHS Foundation Trust	Completed

			<p>The policy 'ACCT: Health roles and responsibilities' and an ACCT guidance document have been shared with healthcare staff, and a template has been implemented on SystemOne for staff to complete when an ACCT document has been opened to ensure that staff are documenting their interactions with prisoners who are on an open ACCT. ACCT attendance has also been updated on SystemOne.</p>		
4	<p>The Governor should ensure that prison staff understand and know how to implement national HMPPS policy requirements for the management of prisoners at risk of suicide and self-harm, including:</p> <ul style="list-style-type: none"> •ensuring that staff are clear on who is responsible for making ACCT checks, and; •ensuring that staff adhere to the frequency of observations as specified in the ACCT document. 	Accepted	<p>A new version of ACCT (v6) was rolled out nationally in July 2021 and mandatory ACCT quality assurance processes are now embedded at the prison. Quality assurance checks are carried out each day and learning is shared as part of the daily briefing. The quality assurance checks capture all aspects of the ACCT document, including the level of observations and that observations have been appropriately documented. Any identified issues are recorded and addressed. If ongoing issues are identified with ACCT management, there are a number of actions available ranging from additional training and support being provided through to performance management measures.</p> <p>A notice to staff (NTS) is circulated on a bi-monthly basis containing guidance on completing and recording quality ACCT observations.</p>	<p>Head of Safety HMPPS</p>	Completed

			Additionally, an ACCT handover sheet was introduced in August 2021 to ensure that staff are aware of all open ACCTs and the frequency of observations that have to be completed.		
5	The Governor should remind all staff of the appropriate emergency codes and how these should be used.	Accepted	A NTS was reissued in August 2021 reminding staff of their responsibilities during medical emergencies, including the importance of using the correct emergency codes to ensure that staff responding to the incident bring the correct equipment and that the control room call an ambulance without delay. This NTS is re-issued on a quarterly basis as part of the prison's local communications strategy. In addition, the communications team issued emergency response reminder cards to staff in September 2021.	Head of Safety HMPPS	Completed
6	The Governor should ensure that a family liaison officer is appointed for prisoners who are seriously ill and that official contact is made with a next of kin as soon as possible in line with PSI 64/2011.	Accepted	When a prisoner becomes seriously ill the Orderly Officer and Duty Governor are responsible for appointing a Family Liaison Officer (FLO) and will coordinate with healthcare to ensure one is appointed when appropriate. Lists of FLO trained staff are held by the safer custody department and circulated at regular intervals. Reminders to appoint a FLO are contained in the contingency plans, and the appointing of FLOs is monitored by safer custody and through the daily operational briefing. Bedwatch documentation has been updated and a notice to staff was issued in September 2022 reminding staff that, once appointed, the FLO	Head of Safety HMPPS	Completed

			<p>must contact the prisoner's next of kin as soon as possible. This is discussed and overseen by managers at the daily operational briefing.</p> <p>Additional FLOs have also been trained in order to ensure sufficient resourcing.</p>		
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