

Action Plan in response to the PPO Report into the death of Mr Alan Johnston on 27 November 2019 at HMP Liverpool

Rec No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	The Governor should ensure that all staff have a clear understanding of their responsibilities to identify prisoners at risk of suicide and self-harm in line with national guidelines and, in particular, the need to record, share and consider all relevant information about risk, and start ACCT procedures when indicated.	Accepted	<p>ACCT v6 and Suicide and Self-Harm (SASH) training is delivered to all operational staff at HMP Liverpool during monthly academy training days. This training includes guidance on the ACCT documentation and the need to record, share and consider all relevant information about risk, and start ACCT procedures when required.</p> <p>A notice was issued in June 2023 to remind staff of their responsibilities regarding identifying risk and provided information on further reading for staff, including the Prison Service Instruction (PSI) on managing prisoner safety in custody.</p>	Head of Safer Custody HMPPS	Completed
2	<p>The Governor should ensure that prison staff:</p> <ul style="list-style-type: none"> • fully and promptly identify and investigate information about bullying, in all its forms; • appropriately challenge alleged perpetrators; and • effectively support victims and properly consider and address the possible impact on their risk of suicide and self-harm. 	Accepted	<p>The Violence Reduction Officer investigates all Challenge, Support and Intervention (CSIP) referrals and ensures that all reviews are multi-disciplinary through discussions with partner agencies in the weekly Safety Interventions Meeting (SIM). This is to ensure that the overall risk is fully considered, including the individual's risk of suicide and self-harm.</p> <p>Within CSIP, effective case management is used to support individuals in ways that are tailored to their specific needs, which helps staff to identify and reduce the risk of harm. This includes the requirement to investigate all information</p>	Head of Safer Custody HMPPS	July 2023

			<p>around bullying and to appropriately challenge any alleged perpetrators.</p> <p>Any prisoners that are subject to ACCT monitoring as well as a CSIP have the same case coordinator, where possible, in order to effectively support victims and properly consider and address the possible impact on their risk of suicide and self-harm.</p> <p>There is a Quality Assurance (QA) system in place which is completed by the Residential Functional Head, who is assisted by the Safer Custody team. All outcomes of the QA are fed back to staff and any areas for improvement identified are kept under review until completed.</p> <p>CSIP awareness sessions are being held following the ACCT and SASH training during the monthly academy training days. A notice to staff will be issued to remind staff to identify, investigate and challenge bullying behaviour. It will also direct them to digital support and further information regarding CSIP.</p>		
3	The Governor should ensure that all staff are aware that, subject to a risk assessment, they should enter a cell as quickly as possible if there is reason to believe that a prisoner may be at risk, in line with PSI 24/2011.	Accepted	A notice to staff was issued in May 2023 to remind staff of the procedures for entering a cell as quickly as possible if there is reason to believe that a prisoner may be at risk, including the requirement for a dynamic risk assessment to be conducted. This will also be discussed during briefings to ensure all staff understand the requirements.	Head of Safer Custody HMPPS	Completed
4	The Governor should ensure that staff are aware of and understand what is expected of them when they find a cell observation panel obscured.	Accepted	A notice to staff was issued in May 2023 to remind staff of the action that should be taken when they discover an observation panel is blocked. This will also be discussed during briefings to ensure all staff understand the requirements of checking cells during roll checks and welfare checks.	Head of Safer Custody HMPPS	Completed

5	The Governor should ensure that a copy of this report is shared with all staff named in this report so that they are aware of the Ombudsman's findings.	Accepted	A copy of this report was shared with all named staff and the findings have been discussed.	Head of Safer Custody HMPPS	Completed

