

Action Plan in response to the PPO Report into the death of Mr Marcus Drury on 23 June 2020 at HMP Exeter

Rec No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	The Head of Healthcare should ensure staff use the best available evidence when assessing prisoners' physical health.	Accepted	<p>Oxleas NHS Foundation Trust has been the healthcare provider at HMP Exeter since 01.12.2022. The Head of Healthcare has been in post since March 2023.</p> <p>All prisoners, at the point of reception into HMP Exeter receive standardised nurse assessment to consider their physical health needs. If indicated at the nursing assessment, they would also be assessed by the GP for medication support at this time. The service uses a standardised template which is embedded within our electronic clinical recording system, SystmOne. Further assessments the patient requires, from a physical perspective also follow a process of using the NEWS2 template. This is the national, standard guidance to respond to acute illness and is evidence based.</p> <p>National Early Warning Score (NEWS) 2 Standardising the assessment of acute-illness severity in the NHS. Royal College of physicians December 2017.</p>	<p>HMP Exeter Healthcare service, Oxleas NHS Foundation trust.</p> <p>Processes are presently embedded.</p>	



		<p>In addition to this we also consider the broader evidence base, including NHS Service Specification. Primary care Service-medical and nursing for prisons in England (2020). National Institute for Health and Care Excellence Guideline for Physical health of people in prison (published 2016, reviewed and updated January 2022).</p> <p>Oxleas Trust have governance structures in place to ensure best practice in the assessment process. This includes a rolling programme of monthly audits across all aspects of the service and also the forum/meeting governance structure that includes Clinical Effectiveness group, Patient Engagement group and also the patient Safety group, all of which are forums for improving quality of the service.</p> <p>Outcomes of audits inform learning for improving practice. If national guidance changes in terms of best practice with assessment processes these forums guide the clinical systems to change.</p> <p>Staff teams on site have daily handovers and weekly team meetings to raise concerns or highlight good practice about the assessment process, and or use reflective group spaces to consider evidence. These act as daily/weekly reminders, directives to staff to ensure tasks such as secondary assessments with patients are not missed. Reflective practice is about ensuring that staff are continuously learning, and this helps to</p>		
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			<p>ensure that they are thorough and comprehensive in this practice, this is to provide an increasingly improved service.</p> <p>Further to this the Head of Healthcare is presently developing a written patient pathway alongside a full-service Operational Policy that will enable full review of all local operational procedures, consider further the evidence base and support improvements in practice through anticipated improved efficiencies.</p>	Head of Healthcare	December 2023
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