

Action Plan in response to the PPO Report into the death of Mr Leon Cadman on 12/07/2022 at HMP Peterborough

Rec No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	<p>The Head of Healthcare should ensure that healthcare staff:</p> <ul style="list-style-type: none"> • are fully competent in using the National Early Warning Score (NEWS2) effectively. • complete full and accurate clinical observations; • follow protocols for clinical escalation in line with NEWS2 and sepsis pathways; and • make accurate, timely and contemporaneous notes in prisoners' medical records, in line with the Nursing and Midwifery Council's guidance. 	Accepted	<p>All staff have been trained in the NEW's 2 assessment; certificates in training drive held by managers. Staff completed online NEWS training and video training by using NHS health education England, how to Calculate, record and escalate a NEWS score.</p> <p>This training has also been added and within our induction pack for all news starters who complete within their training period.</p> <p>Regular updates in team huddles take place to remind staff the importance on NEWS 2 and the appropriate way to use and record/documentation per NMC guidelines.</p> <p>In the daily handover paperwork will reflect any further concerns or monitoring required.</p> <p>Documentation and verbal communication within healthcare professionals will ensure continuity of care and prompt recognition of deteriorating patient.</p>	Head of Healthcare Northamptonshire Healthcare Foundation Trust (NHFT)	30/04/23

			<p>NEW's to be completed also using NEW's 2 score trigger card to reflect further escalation. Display boards in staff rooms to reflect.</p> <p>Clinical observation template on S1 and NEWS2 score template have been placed together on the clinical tree, so staff are aware to complete together.</p> <p>Email communication has gone out to all staff and clinical nurse managers to liaise within their daily huddles.</p> <p>Audit commenced in April 2021 for all code blue/red calls to see if appropriate observations and NEW's 2 score was completed, and any deteriorating patients were recognised through the trigger score and documentation and escalated. Audit completed monthly and will remain in place; clinical nurse managers to complete an action plan against audit if any concerns raised.</p> <p>The Clinical nurse manager in a 1:1 with the staff member and explained the importance of completing NEWS and the escalation process.</p> <p>Discussed with staff about on-going issues where we failed/ not escalated NEWS properly form previous death in custody recommendations.</p>		
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2	The Director at HMP Peterborough should ensure that a manager holds a hot debrief promptly after a death in custody and that all those involved in the incident, including healthcare staff, are invited to attend, in line with PSI 64/2011.	Accepted	<p>The Hot De-brief form has been updated with the list of attendees including healthcare, that must attend a Hot de-brief.</p> <p>A notice to all Managers will be published to advise managers that a Hot de-brief must take place promptly after a death in custody.</p>	Head of Safer Custody (Sodexo)	30/04/23
3	The Director and Head of Healthcare should ensure that applications for early release on compassionate grounds for	Accepted	When a patient becomes palliative and compassionate leave is considered, this would be discussed at a full Multi-Disciplinary Team partnership group to see what is achievable and in the best interest of the patient. The	Head of Healthcare (NHFT)	30/04/23

	prisoners with terminal illnesses are prioritised, and that a record is kept of action taken.		Operational manager with complete the relevant paperwork and liaise with the clinical manager regarding an outcome.		
4	The Director should ensure that all evidence about a death in custody, including electronic evidence, is retained and promptly made available to the Prisons and Probation Ombudsman, in line with PSI 58/2010.	Accepted	All evidence that is collated will now be recorded so we have a chain of custody of all evidence that has been submitted. A notice to staff will be published to advise staff of the new process.	Head of Safer Custody (Sodexo)	30/04/23