

Action Plan in response to the PPO Report into the death of Mr Oliver Davies on 31 December 2022 at HMP Hewell

| Rec No | Recommendation | Accepted / Not accepted | Response Action Taken / Planned | Responsible Owner and Organisation | Target Date |
|--------|--|-------------------------|---|--|------------------------------------|
| 1 | The Head of Healthcare should check and ensure all staff, including agency staff, have been trained to access Person Escort Records. | Accepted | Healthcare staff will be given access to the Prisoner Escort Record (PER) either digitally or otherwise. Access will be organised through the Healthcare team leaders of the area in conjunction with HMPPS Staff. | Head of Healthcare Practice Plus Group | August 2024 |
| 2 | The Governor and Head of Healthcare should examine Reception practices and devise a plan to ensure that all relevant staff read Person Escort Records when processing prisoners. | Accepted | <p>Healthcare staff will be given access to the relevant prison system so that they can review a prisoners PER upon reception. In the interim, Healthcare staff will be given the opportunity to read the PER when processing patients either digitally or in paper copy until personal access has been arranged.</p> <p>A process has been introduced which ensures that all PERs, either in digital or paper format, are seen by the reception Supervising Officer when prisoners arrive at the establishment. A verbal</p> | <p>Head of Healthcare Practice Plus Group & Head of Operations HMPPS</p> <p>Head of Operations HMPPS</p> | <p>August 2024</p> <p>Complete</p> |

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| | | | <p>handover is also given by the escort contractor to the Supervising Officer, who will ensure that all relevant information is passed on to the reception officer conducting the initial welfare check, as part of the reception process.</p> <p>Where the PER identifies any suicide and/or self-harm concerns, a welfare conversation will take place between a member of staff and the prisoner to establish any potential risks and triggers. This information will be used to determine whether Assessment, Care in Custody, Teamwork (ACCT) management procedures should be commenced. This conversation will also occur if the PER is not fully completed before transfer to ensure all risks are recognised and acted upon. Any information obtained is now recorded on the induction passport before being handed over to the early days in custody staff where further information collation and welfare conversations will take place.</p> | Head of Operations/Head of Residence HMPPS | Complete |
| 3 | The Head of Healthcare should ensure there is an efficient process in place for continuing to prescribe pre-detention medication. | Accepted | <p>Medication reconciliation is completed by the pharmacy team within 72 hours of arrival.</p> <p>Patients with alcohol or opiate withdrawal needs are supported by a first night prescriber that can prescribe critical medication on the day of reception. This is only available until 2000hrs on a weekday evening and 1600hrs on a Saturday.</p> | Head of Healthcare Practice Plus Group | Complete |

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| | | | <p>Healthcare staff can call on an out of hours GP service for patients outside of these working hours enabling prescription of urgent medication where safe to do so.</p> <p>A rapid needs assessment was completed in December 2023 by NHSE due to the continued population pressure issues we are seeing nationally. The RNA highlighted several recommendations including increasing prescribing provision until 22.00 and increased hours during Saturdays. In response PPG submitted a business case to NHSE who have approved the following extra resource:</p> <p>Increase in nursing provision by 1 WTE Monday to Friday night shifts. Ideally these will be a prescriber. Increased nursing provision on a Monday, Thursday and Saturday to aid with increased throughput of patients through HMP Hewell.</p> <p>We are meeting with NHSE in May 2024 to discuss the long-term strategic plan for managing the increased throughput at HMP Hewell.</p> | <p>Head of Healthcare Practice Plus Group</p> <p>Head of Healthcare Practice Plus Group</p> | <p>Complete</p> <p>June 2024</p> |
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