

Action Plan in response to the PPO Report into the death of Mr Ian Deavall on 24 January 2023 at HMP Forest Bank

Rec No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	The Head of Healthcare should ensure that there are robust communication and administrative processes to handover prisoner healthcare information and ensure that all clinical requests are completed in a timely manner.	Accepted	There is a daily safety huddle in place in which any acute concerns or patient safety issues are raised and discussed. This meeting is attended by the wider healthcare team and minutes are taken for each meeting. In addition, clinical administrative tasks are monitored daily and there is a system in place whereby urgent tasks are 'red flagged' alerting the reviewing clinician to the priority of the clinical task. The workload of clinical administrative tasks is monitored and reported weekly in the North West Directorate Briefing meeting.	Head of Healthcare Spectrum	Completed
2	The Director and Head of Healthcare should ensure that: <ul style="list-style-type: none"> control room staff call for an ambulance immediately when a medical emergency code is called; and 	Accepted	Staff in the control room have previously received reminders regarding their individual responsibilities when a medical emergency code is called. Due to staff turnover further face to face conversations have taken place with individual staff members working within the control room, and signing sheets to demonstrate understanding. This was last completed in	Head of Safety and Well-Being/Head of Security and operations. Sodexo	January 2024

	<ul style="list-style-type: none">• staff facilitate the access of ambulances and paramedics through the prison gate to ensure there are no unnecessary delays.		<p>November 2023 with signing sheets collated as evidence and new starters added as staff change/start within that area of work.</p> <p>All staff working within the gatehouse are trained in the importance of enable ambulance access through the prison as quickly as possible as part of their training.</p> <p>A walk through exercise will be completed during January 2024 to gauge a timeframe that the movement of an emergency ambulance should take to location point access from the main gatehouse for learning and staff awareness.</p>		
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