

Action Plan in response to the PPO Report into the death of Ms Rebecca Parkinson on 31/07/2022 at HMP Styal

| Rec No | Recommendation | Accepted / Not accepted | Response Action Taken / Planned | Responsible Owner and Organisation | Target Date |
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| 1 | The Governor and Head of Healthcare should review how staff are trained on the use of medical emergency codes and satisfy themselves that all staff are aware of their responsibilities during medical emergencies. | Accepted | <p>Emergency Response Intervention Cards (ERIC) training will take place for all staff as part of their Induction, and all staff will be issued with an ERIC card.</p> <p>There will be a review and relaunch of monthly integrity tests which challenge staff on the action to take, including what they would transmit over the radio, in a code red/code blue scenario.</p> <p>Duty Governors and Orderly Officers will review non-fatal incidents to check that appropriate codes were used, and take action where necessary to ensure staff understand their responsibilities.</p> <p>Bitesize training on medical emergency codes will be delivered to all operational staff at morning briefings.</p> <p>Gate workshops will also take place to ensure all staff are familiar with the process for the gates when emergency codes are called.</p> | <p>Head of Safety HMPPS</p> <p>Head of Healthcare Spectrum</p> | March 2024 |

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| | | | <p>Head of Healthcare to ensure that all staff attend emergency response, complete the emergency response template embedded on SystemOne.</p> <p>Head of Healthcare to share and discuss emergency response report for inappropriate code red/ blue at Local delivery board. All reports are pulled from the emergency response template for assurance and oversight.</p> | | |
| 2 | The Head of Healthcare should ensure that staff understand how and when to administer adrenaline in medical emergencies and that they have received the appropriate training to do so. | Accepted | <p>Blue Light alerts for lesson learning to be shared organisationally (Spectrum).</p> <p>Learning from incident at Clinical Effectiveness Governance Group will be shared, with wider discussion across all Offender health sites.</p> <p>Local learning will be shared and discussed as part of reflective meeting with all staff and gain register of attendance.</p> <p>Review of all emergency bags to ensure that anaphylaxis medication is clearly marked.</p> <p>Monitoring through the Registered Managers Assurance Toolkit: Emergency Equipment. Assurance Audit, Monthly. Outcomes and appropriate actions will be evidenced.</p> <p>Head of Healthcare will ensure all staff, including agency and bank staff, are up to date and compliant with ILS training.</p> | <p>Head of Healthcare Spectrum</p> <p>Head of Healthcare Spectrum</p> <p>Head of Healthcare Spectrum</p> <p>Head of Healthcare Spectrum</p> <p>Head of Healthcare Spectrum</p> <p>Head of Healthcare Spectrum</p> | <p>31.03.24</p> <p>31.03.24</p> <p>31.03.24</p> <p>31.03.24</p> <p>31.03.24</p> <p>31.03.24</p> |