

## Action Plan in response to the PPO Report into the death of Mr Frank Ospina on 26/03/2023 at Colnbrook IRC

Rec No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date / Action Status
1	<p>The Centre Manager should ensure that staff understand their responsibilities when carrying out ACDT observations, including that they:</p> <ul style="list-style-type: none"> <li>obtain a clear visual sighting of the detainee using a torch if necessary; and</li> <li>accurately record the time of the check once they have completed it.</li> </ul>	Accepted	<p>The Centre manager will disseminate guidance to remind staff of the requirements regarding observations in DSO 01/2022.</p>	<b>IRC Centre Managers</b>	February 2024
			<p>Information on the operation of observation of residents managed under the ACDT process is given in <u>DSO 01/2022 (ACDT)</u>. The Home Office will undertake work to understand what makes a "good observation" for those managed under the ACDT process. Where appropriate, published guidance will be updated to reflect any process for conducting and recording observations and ensuring staff understand their responsibilities.</p>	<p><b>Home Office Detention Services (DS) Healthcare &amp; Safer Detention</b></p> <p><b>Home Office DS Fatalities and Reflective Learning Team</b></p>	July 2024
2	The Centre Manager should ensure that ACDT reviews are multidisciplinary with input from healthcare and any other relevant staff, including DET.	Accepted	<p>The Centre manager will disseminate guidance to remind staff of the requirements regarding attendance and input in DSO 01/2022.</p> <p>The Home Office published Detention Services Order 'Assessment Care in Detention and Teamwork' (ACDT) requires that all ACDT reviews are</p>	<b>IRC Centre Managers</b>	February 2024

		<p>multidisciplinary by virtue of the required attendees to each case review as set out in paragraph 53. This includes mandatory attendance by healthcare staff and attendance by Detention Engagement Teams where their presence is considered beneficial to the individual (or has been requested by the individual). Paragraphs 54 - 55 of the DSO are also clear that wherever possible, the representatives attending the meeting should have knowledge of the individual and be the same representative at each of the individual's ACDT case reviews.</p> <p>The Home Office will take action to consider how best to ensure that all required attendees or other relevant stakeholders provide meaningful input into all ACDT case reviews and if appropriate, the DSO will be updated to reflect this. A Home Office Audit and Assurance team will also be undertaking a review into the operation of ACDT across the immigration removal estate and this will include a review of attendance and/or input of ACDT case review meetings. Any learning identified in this review will be progressed to ensure the requirements of the DSO are being met operationally, including case review meetings being truly multi-disciplinary with the appropriate input of relevant staff.</p>	<p><b>Home Office DS Healthcare &amp; Safer Detention</b></p> <p><b>Home Office Detention Engagement Teams</b></p> <p><b>Home Office DS Audit and Assurance Team</b></p> <p><b>Home Office DS Operational Policy</b></p>	July 2024
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3	<p>The Home Office should amend DSO 09/2016 so that it:</p> <ul style="list-style-type: none"> <li>• is clear about what suicidal intentions means;</li> <li>• requires nurses and other healthcare professionals to report to a doctor any detainee who is showing suicidal intentions.</li> </ul>	Partially accepted	<p>The Home Office considers that it does not have the medical competence required to provide a precise definition of 'suicidal intentions'. The Home Office will nonetheless explore options for providing further clarity about what is meant by suicidal intentions, including through collaboration with NHS England. The Home Office are minded not to prejudge the outcome of this exploration work. It is possible that there is a more appropriate outcome than a definition of 'suicidal intention' being introduced to DSO 09/2016. Consequently, this recommendation has been partially accepted, however the Home Office are committed to exploring options which meet the spirit of the recommendation.</p> <p>The Home Office will amend DSO 09/2016 when it is next updated to make it clear that nurses and other healthcare professionals working in an Immigration Removal Centre must report to a General Practitioner any detained individual who is showing suicidal intentions. It will then be for a General Practitioner to consider raising a Rule 35 report in line with the Detention Centre Rules 2001 and the DSO 09/2016 guidance.</p>	<p><b>Home Office DS Healthcare &amp; Safer Detention</b></p> <p><b>Home Office DS Operational Policy</b></p>	July 2024
4	The Home Office should review the training provided to IRC staff on Rule 35 reports, particularly for those at risk of suicide.	Accepted	<p><b><u>Non-Healthcare IRC staff</u></b></p> <p>The Home Office has reviewed whether there is a need to introduce mandatory Rule 35 training for non-Healthcare IRC staff, however it is not considered that it would be appropriate to do so, because both Detention Centre Rules and DSO confirm that Rule 35 is a medical assessment that can only be conducted</p>	<b>Home Office DS Healthcare &amp; Safer Detention</b>	Completed

		<p>by a GP as full medical training is required to enable the completion of a report.</p> <p>Notwithstanding this, the Home Office recognise that awareness of the existence of the Rule 35 process can be helpful to non-Healthcare IRC staff. As such a non-mandatory Rule 35 awareness session are taking place every 3 months. This is a presentation that is available on a voluntary basis to both contracted service providers, DS and DET staff and Healthcare staff.</p> <p>Our contracted service providers deliver an <u>Initial Training Course (ITC)</u> to every newly recruited Detainee Custody Officer (DCO) who will be working in an immigration removal centre. The ITC covers mechanisms to report concerns, including the opening of ACDTs where suicide or self-harm concerns are evident or the opening of Vulnerable Adult care plans (VACPs) which should be opened for all individuals identified as level 3 under the Adults at Risk in Immigration Detention policy and should be considered for those identified as Level 2 under the policy. The ITC ensures DCOs are made aware that such concerns should be raised to Welfare Officers.</p> <p><b><u>Healthcare IRC staff</u></b> The Home Office is currently reviewing its training package on Rule 35 and Rule 32, for healthcare teams in IRCs and residential short-term holding facilities. Alongside that, work continues with the NHS to progress a course of practitioners' training on completing rule 35/32 reports.</p>	<p><b>Home Office DS Central Support Services</b></p>	Completed
			<p><b>Home Office DS Healthcare &amp; Safer Detention</b></p> <p><b>NHS England</b></p>	Ongoing