

Action Plan in response to the PPO Report into the death of Mr Dean Graham on 11 April 2023 at HMP Northumberland

Rec No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	The Head of Healthcare should ensure that there are robust processes in place for communicating with hospitals to ensure that information is appropriately shared and discharge planning is completed.	Accepted	Communication took place between Healthcare and the local hospital trust regarding time of discharge. However, there is not a mutually agreed discharge planning pathway between Healthcare and the local trusts. This should include a robust process and understanding of discharge to the prison and the impact of discharge outside of prison healthcare operating times. Healthcare are currently in discussion with 1 of the 2 local hospital trust to start the process of creating a mutually agreed discharge planning protocol and have made initial contact with the other.	Head of Healthcare Spectrum	September 2024
2	The Head of Healthcare should review the process of sharing information between one shift and the next.	Accepted	A full review of the process for sharing information between shift has been completed. All discharges from hospital must be added to the daily handover sheet, ready for discussion the following morning. This process was in place at the time of Mr Grahams death, however, was not followed.	Head of Healthcare Spectrum	September 2024

			All healthcare staff are to be reminded of the correct process that we have in place for hand over and when information must be added. An audit will be completed along side the monthly registered manager assurance toolkit to ensure compliance.		
3	The Head of Healthcare should ensure that care plans are initiated when clinically indicated, including for hypertension.	Accepted	At the time of Mr Grahams arrival at HMP Northumberland there was not a Long-Term Condition nurse in place. This service was provided by a agency nurse 2 days per we and inconsistent locum GP cover. Between February 2023 and May 2023, recruitment and training took place for 1 whole-time Long-Term Condition nurse (2 part time staff) and a Long-Term Condition Clinic Lead. A full review was completed, and clear pathways established. A monthly audit is complete to ensure compliance with care planning and monitoring of the waiting times and treatment for the Long-Term Condition pathway. We can evidence improvement within this pathway. Following a further workforce review, it was identified that more provision is required, and an additional nurse is currently advertised.	Head of Healthcare Spectrum	Completed