

Action Plan in response to the PPO Report into the death of

Mr Davey Price on 27 October 2023 following release from HMP Forest Bank

Rec No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	The Head of Healthcare should ensure that pathways are in place to provide effective support and referral for prisoners under the care of the mental health team who might be released from court.	Accepted	<p>It is accepted that the mental health team work within the stepped care model and there are differing degrees of supervision / support required depending on where in the stepped care model support is being provided.</p> <p>Service delivery at steps 2 & 3 can include short term support from primary mental health nurses which includes signposting, psychological wellbeing practitioners and health & wellbeing coaches. These services in the community are often accessed via self-referral and do not require referral from a professional.</p> <p>Service delivery at step 4 & 5 includes secondary mental health care and use of the CPA framework.</p> <p>Pathways are in place for the stepped care model to be implemented within the prison and out into the community. If a secondary mental</p>	Head of Healthcare/Operational Manager for Mental Health Service Greater Manchester Mental Health NHS Foundation Trust	Completed

			health service is required then the patient will be 'stepped up' whilst in custody and the secondary mental health team will make necessary referrals to community mental health teams in preparation for release.		
2	<p>The Director and Head of Healthcare should ensure that staff manage prisoners at risk of suicide and self-harm in line with national guidance, including that:</p> <ul style="list-style-type: none"> • ACCT case reviews are multidisciplinary and include all relevant people involved in the prisoner's care, including healthcare staff and those providing through the gate services where relevant; • A case co-ordinator is appointed who attends all ACCT case reviews whenever possible; and • CCT support actions are completed with actions that are specific and meaningful with consideration given to significant upcoming events. 	Accepted	<p>The mental health team have developed a robust process to ensure that initial ACCT reviews are attended by the mental health team. This involves cross referencing the 'daily paperwork' and operational report to ensure that they are aware of all ACCT reviews taking place. The mental health team will establish at the initial ACCT review if further review attendance by the team is necessary. The PSI also states within this point <i>"Healthcare staff should be given sufficient advance notice of this wherever possible. The healthcare representative attending case review(s) should be somebody with knowledge of the prisoner wherever possible."</i></p> <p>HMP Forest Bank have named case co-ordinators allocated to those on an open ACCT and they will conduct all case reviews to ensure consistency throughout the process. The prison aims to ensure the review team remains consistent but there may be occasions when this is not possible due to the availability of staff.</p> <p>To further improve the quality of ACCT documents, all trained case co-ordinators are</p>	<p>Head of Healthcare/Operational Manager for Mental Health Service Greater Manchester Mental Health NHS Foundation Trust</p> <p>Head of Safety - Sodexo Justice Services</p>	<p>Completed</p> <p>Ongoing</p>

			<p>scheduled to complete the new national 'Safety Support Skills Case Review Team Refresher Seminar' by March 2026 in line with national requirements. The seminar will cover risks and triggers, including significant upcoming events, and the importance of setting support actions that are tailored to the individual to mitigate and lower risk throughout the ACCT process.</p> <p>Quality assurance checks are completed in three separate parts to ensure the quality of ACCT documents:</p> <ul style="list-style-type: none"> • Check A is completed on all new ACCTs opened. • Check B is completed by the unit manager for quality purposes and to rectify any issues identified. • Check C is completed by the safer custody Senior Prison Custody Officer to identify and share areas of good practice and where improvement and learning is required. 	Head of Safety Sodexo Justice Services	March 2026
				Head of Safety Sodexo Justice Services	Ongoing
3	The Director General of Operations for HMPPS should update PSI 64/2011 to provide instructions on sharing risk information when a prisoner is subject to an unplanned release following a court appearance.	Accepted	The Safety Policy Framework that replaces PSI 64/2011 will include a requirement to share relevant risk information with probation when a prisoner is released and note that where this happens unexpectedly (including from court) this information must be shared as soon as possible.	National Safety Team HMPPS	September 2024