

Action Plan in response to the PPO Report into the death of Ms Angela Montgomery on 25 February 2024 at HMP Low Newton

Rec No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	The Governor and Head of Healthcare should ensure that: - ACCT reviews are multidisciplinary, - healthcare staff adequately consult clinical records before contributing to an ACCT review and record their contribution afterwards, and - ACCT case managers accurately record the name of healthcare staff from whom they gain input before an ACCT review.	Accepted	All ACCT case co-ordinators will be reminded that ACCT reviews should be multi-disciplinary and both the attendees at the reviews and the names of healthcare staff from whom case co-ordinators gain input before an ACCT review should be recorded. Additionally, a further assurance check will be introduced to checks that all members of staff who are invited, including any reasons for non-attendance, has been documented. The Safer Prisons team will also collate and share daily updates from ACCT reviews and assessments with healthcare.	Head of Safer Custody HMPPS	October 2024
			A communication will be sent and discussed with all healthcare services on the importance of reviewing clinical records prior to attending ACCT reviews. Communications also to be sent and discussed with all healthcare services to document post reviews. Assurances will be sought from healthcare services that all healthcare professionals are up to date with defensible documentation training.	Head of Healthcare Spectrum	September 2024

2	The Head of Healthcare and the Governor should ensure that staff adhere closely to protocols to limit prisoners' ability to conceal and divert supervised medication.	Accepted	A review of the changes made to the supervision of medication hatches since Ms Montgomery's death will be completed to assess improvement and any appropriate actions will be taken.	Head of Healthcare Spectrum & Deputy Governor HMPPS	September 2024
			Staff will be reminded of their duties when supervising medication dispensing through a notice to staff and in staff briefings.	Head of Security HMPPS	September 2024