

Action Plan in response to the PPO Report into the death of Mr Clive Cocking on 22 October 2024 at HMP Wymott

Rec No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	The Governor and Head of Healthcare of HMP Preston should introduce a robust quality assurance process to ensure that staff consider all available information in reception, including the PER, when considering whether ACCT procedures should be started, and evidence their decision.	Accepted	A Quality Assurance (QA) process has recently been introduced to ensure that all relevant information is checked when a prisoner arrives in reception, either as a new reception or a court return, including information relating to risk of self-harm or suicide. The information checked is from a variety of sources which includes the Person Escort Record (PER). The QA process is managed by the Reception Supervising Officer and the Duty Governor. All completed QA forms are filed electronically in Safer Custody. For new receptions, two copies of the risk information section of the PER will be printed off in reception, one copy will be attached to the cell sharing risk assessment, for consideration by the first night centre (FNC) team and duty governor. The second copy will be passed to the reception nurse for consideration as part of the healthcare assessment.	Head of Safer Custody, HMPPS Head of Healthcare, Practice Plus Group	July 2025

			The custody core record, a prison document which is initiated in reception and on the FNC, records prisoner risk information. This document will be updated to include additional reference to the PER and risk information which will provide additional accountability by recording the names of staff who have completed checks in reception and the FNC. Training will be delivered to Band 4 Supervising Officers who work in reception. This training will include the required checks when booking a prisoner into custody, including how to check the PER, identify risk information and actions to take if a prisoner is found to be at increased risk. Training will be managed by the Head of Operations.		
2	The Governor of HMP Preston should satisfy himself that robust procedures are in place to assess the quality of ACCT procedures, including identifying and correcting practice that is not in line with the Prison Safety Policy Framework.	Accepted	The existing ACCT QA process will be expanded to include a monthly analysis of the QA findings. This analysis will identify any patterns and trends in local practice that are outside the policy framework. The analysis will be discussed by the Senior Leadership Team at the monthly Safety Meeting and, where required, actions will be agreed and taken forward to improve the quality of ACCT procedures.	Head of Safer Custody, HMPPS	July 2025

			Individual performance concerns are managed by the Safer Custody Team with support from the relevant line manager. Records are kept of all performance related conversations that are held.		
3	The Head of Healthcare of HMP Wymott should ensure that all prisoners subject to ACCT procedures receive a comprehensive mental health and risk assessment to inform future care needs.	Accepted	All prisoners who are subject to ACCT procedures have a mental health triage completed by a member of the mental health team. Where required a patient will have a crisis/safety action plan put in place to identify any care needs and additional support required from the mental health services.	Head of Healthcare, Practice Plus Group	Complete