

**Action Plan – Ms Susan Knowles at HMP Styal – Self-Inflicted Death on 10/05/2019**

No	Recommendation	Accepted/Not Accepted	Response	Target date for completion and function responsible
1	The Governor and Head of Healthcare should ensure that staff use an appropriate code to communicate a medical emergency.	Accepted	<p>Staff responsibilities during medical emergencies, including the need to use the appropriate code in line with requirements of national policy, are stipulated within the new Safety Strategy introduced in January 2021.</p> <p>By the end of March 2021 all staff will have been briefed and reminded of the actions they must undertake during medical emergencies. Sessions with staff will also include toolbox talks at the morning operational briefings.</p> <p>Integrity checks of the application of medical codes will be undertaken by Custodial Managers to ensure staff fulfil their responsibilities during medical emergencies.</p>	March 2021 Safer Prisons
2	The Governor and Head of Healthcare should ensure that staff are given clear guidance about the circumstances in which resuscitation is inappropriate in accordance with European Resuscitation Council Guidelines.	Accepted	<p>Guidance on resuscitation will be added to the Safety Strategy, and training sessions to clarify the circumstances in which resuscitation is inappropriate will be delivered to all Custodial Managers by the end of April 2021. This training, delivered jointly by Safer Prisons and Healthcare staff, will be extended to all Operational and Healthcare staff, all of whom will receive the training by the end of May 2021.</p> <p>In addition, reminder cards will be issued to all staff taking part in these briefings. These can be carried by staff and referred to when responding to emergency situations.</p>	May 2021 Safer Prisons & Healthcare