

Action Plan in response to the PPO Report into the death of

Mr Roy Whitehouse on 21 October 2023 at HMP Oakwood

Rec No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	The Head of Healthcare and the provider's Lead GP must be assured that all staff are fully aware of the local operating procedure related to "GP referrals to hospital" and that this is followed at all times.	Accepted	<p>a) All referring clinicians are aware of local operating procedure for referring patients to secondary care services. An audit has also been carried out to assure that referrals raised on the healthcare system have been tasked to Admin to refer onwards.</p> <p>b) HMP Oakwood will be able to access the electronic referral service (e-RS) for secondary care appointments from April 2024 onwards. This will allow all referrals requested using this portal to be monitored in real time electronically. The Head of Healthcare aims to transition over to this service fully by July 2024 for all referrals that meet the criteria.</p>	Head of Healthcare, Practice Plus Group	<p>a) Completed</p> <p>b) July 2024</p>
2	The Head of Healthcare and the Lead GP should review the terms of reference of the multi-professional complex case clinic/conference (MPCCC) process to ensure that: o crucial information is appropriately	Accepted	The referral form for MPCCC has been reviewed with additional clinical information added, including consideration of open hospital referrals. This will require ratification at the next local quality meeting scheduled for 25.03.24. Once	Head of Healthcare & Advanced Clinical Practitioner Practice Plus Group	April 2024

	reviewed and shared at meetings, and patients receive continuity of care.		ratified, the form will be implemented for all MPCCC referral at HMP Oakwood.		
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