

Action Plan – Mr Timothy Smith at HMP Risley – SID on 20/05/2020

No	Recommendation	Accepted Not Accepted	Response	Target date for completion and function responsible
1	The Governor and Head of Healthcare should ensure that staff take into account all relevant risk information about prisoners when assessing their risk of suicide and self-harm, and start ACCT procedures when appropriate.	Accepted	<p>In May 2021, ACCT guidance was re-issued to all staff by global email to remind them that decisions around a prisoner's risk of suicide and self-harm must take account of all available risk information and of the importance of starting ACCT procedures where appropriate.</p> <p>Work is also being undertaken in preparation for the introduction of the revised version of the ACCT case management system used to support prisoners considered to be at risk of suicide and self-harm and which has a go live date of July 2021. All staff at HMP Risley are currently being trained in the new procedures which includes modules on self-harm and suicide, and risks and triggers among other topics.</p> <p>Some of the improvements made to the ACCT document are designed to lead to a better standard of record keeping and ensure key risk information is highlighted more clearly with a dedicated form which is updated throughout the process.</p> <p>The Ongoing record form has been re-designed to separate out conversations and observations to encourage more meaningful interactions with prisoners at risk. Summary sections have been included which prompt staff to also consider and document things such as individual's engagement with others, activity participation, food consumption and sleep patterns as well as overall risk factors.</p>	Head of Safer Custody July 2021

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			<p>The care plan has also been expanded to contain the most vital information about the support being offered, including details of risks, triggers and protective factors.</p> <p>HMP Risley have introduced a forum for all staff to reflect on the updated processes, including the consideration of appropriate risk information. All healthcare staff are now in receipt of the updated ACCT training.</p>	
2	The Head of Healthcare should ensure that healthcare staff share important information about a prisoner's risk to himself with prison staff.	Accepted	<p>All healthcare staff, including agency staff, have been made aware of the importance of promptly sharing any relevant risk information or threats of self-harm with prison managers and staff. This includes any information contained within the healthcare applications that are submitted by prisoners on a daily basis. Training has also been provided to all healthcare staff around the introduction of the revised ACCT process, which reinforces these requirements.</p> <p>Healthcare management, including Mental Health also attend the weekly Safety Intervention Meeting (SIM) where prisoners of concern are discussed and interventions put in place.</p>	Head of Healthcare Completed
3	The Head of Healthcare should share this report with Nurse A and discuss the Ombudsman's findings with her.	Accepted	The Head of Healthcare has discussed the report and its findings with Nurse A and the Mental Health manager.	Head of Healthcare Completed