

# Action Plan in response to the PPO Report into the death of

## Mr Paul Paget on 17 January 2023 at HMP Swaleside

Rec No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	<p>The Head of Healthcare should ensure that newly arrived prisoners with long term medical conditions are managed appropriately, including:</p> <ul style="list-style-type: none"> <li>prompt referrals to the GP at the prison.</li> <li>offering a further opportunity for a secondary health screen if a prisoner initially declines; and</li> <li>creating and reviewing personalised care plans for all chronic illnesses.</li> </ul>		<p>Patients that arrive at HMP Swaleside with a long-term condition are seen by the reception nurse and added to the GP list for review. The patient is also referred to the senior nurses so that appropriate care plans can be initiated.</p> <p>If a patient declines to attend for secondary screening, they are offered the opportunity to engage again.</p> <p>All long-term condition patients have personalised co-designed care plans created with input from the patient. Care plans are reviewed and amended at the long-term condition clinic.</p>	Head of Healthcare Oxleas Mental Health NHS Foundation Trust	Completed
2	The Head of Healthcare should ensure that there are timely reviews when a patient refuses to take their medication.		Patients who refuse to take their medication for three days are referred to the GP for review.	Head of Healthcare Oxleas Mental Health NHS Foundation Trust	Completed

3	The Governor should ensure that there are no delays in ambulances entering and leaving the prison; and that in a medical emergency, access from the prison gate to the wing is coordinated to allow paramedics to reach an incident quickly.	Accepted	<p>A survey of the route was conducted in January 2023, with the routes tested using a prison vehicle to ensure that the most efficient routes are being used.</p> <p>Following any incident which required an ambulance to be called, the subsequent investigations are reviewed to consider response times and any learning.</p>	Head of Safety	Completed
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