

## Action Plan in response to the PPO Report into the death of Mr Anthony Binfield on 06 March 2023 at HMP Lowdham Grange

Rec No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	The Director should outline to the Ombudsman their plan going forward to randomly sample the accuracy of recorded checks until they are satisfied there is not a systemic issue with false entries.	Accepted	<p>The prison conducts a 10% check of all open ACCTS via CCTV (per month) to ensure that the entries in the log reflect the actual time that observations took place. Outcomes will be monitored and tracked through the monthly Safer Prisons meeting, however, any individual failings identified will be challenged through the company disciplinary proceedings.</p> <p>In addition, the duty Senior Manager will conduct random checks on each wing during their monthly night visit. This will be logged and recorded on the night visit record sheet.</p> <p>HMP Lowdham Grange will re-introduce ACCT version 6 ensuring that all senior leaders and case managers are retrained within a target date of the 1 August 2024. We will also undertake to review the data from the ACCT version 6 check lists that are embedded in prison service instructions.</p>	Head of Safety	1 August 2024

2	The Director should evidence how the prison will monitor the challenging of blocked observation panels to ensure compliance with local processes.	Accepted	On 13 February 2024 a Governor's Order was distributed to all Sodexo and HMPPS colleagues outlining the mandatory actions that must be taken by staff in the event of a cell observation panel being obstructed.	HMPPS Governor and Sodexo Director	Completed
3	The Director should request HMPPS Substance Misuse Group carry out a support visit to review the prison's drug strategy and identify further measures they can take to reduce supply and demand.	Accepted	The HMPPS Substance Misuse Group have been contacted by the prison Governor to undertake a drug diagnostic visit at HMP Lowdham Grange. A date for their visit has been confirmed for April 2024.	Head of Security	1 August 2024
4	The Director General of HMPPS should ensure that when contracted prisons are transferred between providers data is not lost.	Accepted	<p>HMPPS national safety team conduct visits to privately managed prisons during exit/mobilisation as safety assurance, focusing on reception and first night/induction processes 3 months pre-SCD. A follow up visit during the transition period of the new contract also take place for support purposes at 3 months post-SCD.</p> <p>During the 6-month mobilisation period prior to contract handover, monthly critical systems workshops are held between HMPPS, the incumbent operator and the incoming operator. HMPPS will ensure moving forward that data transfer is more comprehensively covered during these meetings.</p> <p>HMPPS oversees a handover checklist for service commencement date that both operators agree and sign. Whilst we believe in all prison transfers</p>	Custodial Contracts Group	Completed

			<p>so far this information has been transferred, we will extend this and add critical meeting records from the last 12 months to this list for assurance purposes, including (but not limited to):</p> <ul style="list-style-type: none"><li>- Monthly Safety Meeting and associated data pack</li><li>- Weekly SIM meeting</li><li>- Monthly Security Meeting</li></ul> <p>HMPPS held monthly operator Checkpoint meetings and monthly STAM meetings with Sodexo 6 months post-SCD, and workstream leads/SPOCs were identified and tasked with transferring relevant data and documents. There were a number of advance warnings for the cut-off date for this. No concerns around completion of this were raised with the authority.</p>		
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