

Action Plan in response to the PPO Report into the death of Mr Kenneth Kesans on 21 December 2024 at HMP Usk

Rec No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	The Head of Healthcare should ensure that any declined follow-up medical appointments are reviewed and appropriately escalated to the GP.	Accepted	The current escalation process has been reviewed to ensure there is a robust process in place for the Senior Healthcare Manager to identify and escalate any patients who decline to attend follow-up medical appointments or investigations (including but not limited to radiological procedures) to the GP staff for review in a timely manner. A process map has been completed to ensure there is a consistent approach to a clinician review for patients who have declined attendance to appointments for clinical investigations or follow-up medical appointments. The process map includes details relating to necessary documentation in the clinical records. The process map supports the clinical teams to ensure that patient wishes (including refusal to consent to treatment or investigation) are respected and documented.	Senior Nurse/Healthcare Manager Aneurine Bevan University Health Board (ABUHB) Primary Care Clinical Director Aneurine Bevan University Health Board (ABUHB)	Completed

2	The Head of Healthcare should ensure that all vaccinations, including the flu vaccine, are offered and administered in a timely manner, on an annual basis.	Accepted	The Senior Nurse/Healthcare Manager within HMP Usk and Prescoed has worked collaboratively with professionals across the Vaccination Service and the Prison Service to ensure all vaccinations and immunisations (not limited to Covid 19 and Influenza) are offered and recorded as administered or declined in clinical records in a timely manner, in accordance with the scheduled vaccinations and immunisation programmes. Individuals will receive information re benefits and potential consequences of receiving / not receiving vaccines so that informed choice can be made and documented. A process mapping has occurred between the clinical teams within Healthcare, Vaccination Service, and Prison Service to plan for future Covid 19 vaccination programmes as follows: Senior Nurse/Healthcare Manager HMP Usk and Prescoed to identify eligible patients for covid 19 vaccinations and forward a list (in line with JCV guidance) to ABUHB Vaccination Service. The Vaccination Service will validate the list and arrange suitable vaccination clinic dates with HMP Usk and Prescoed Healthcare Teams ensuring the vaccinations are delivered in a timely manner. Clinic lists will be loaded onto Welsh Immunisation Service (WIS) portal to generate appointment letters. Letters will then be disseminated to individuals via HMPPS.	Senior Nurse/Healthcare Manager Aneurine Bevan University Health Board (ABUHB) Vaccination Service Aneurine Bevan University Health Board (ABUHB)	Completed.
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