

Action Plan in response to the PPO Report into the death of Mr Kenneth Cox on 7 January 2025 at HMP Norwich

Rec No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	The Head of Healthcare should ensure that a clear management plan is documented when abnormal test results are received.	Accepted.	Results from an abnormal ECG were not highlighted for follow-up by the GP with the assumption that the Psychiatrist would follow this up. The Head of Healthcare has instructed both GP's to ensure that a communication process exists so that a clinical outcome is embedded and agreed between all parties.	HCRG Lead GP	Instruction sent 12/05/2026 to GP's.
2	The Head of Healthcare should ensure that prisoners with complex health needs are discussed at multi-disciplinary meetings.	Accepted	Weekly MDTs are in place, and they include a multitude of Prescribers, including Pharmacist, GP, Nurse Practitioners and CSMS Specialists. Mental Health team are also invited to the meetings. The Head of Healthcare has informed the GP's to ensure that any abnormal results returning from the Pathology Lab are discussed at the MDT.	HCRG MDT Chair	LIVE