

# Action Plan in response to the PPO Report into the death of

## Mr Sion Evans on 12 August 2022 at HMP Parc

Rec No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	<p>The Director and Head of Healthcare should ensure that staff manage prisoners at risk of suicide or self-harm in line with policy, and in particular, staff should:</p> <ul style="list-style-type: none"> <li>ensure relevant staff involved in the prisoner's care, including healthcare staff where appropriate, are invited to all case reviews; and</li> <li>involve a prisoner's next-of-kin in the ACCT process when appropriate.</li> </ul>	Accepted	<p>A Notice to Staff will be sent to all staff to remind them of the importance of multi-disciplinary involvement in all ACCT case reviews. This will include briefing Operational Managers of the need to invite staff relevant to the prisoner's needs, such as healthcare, and a prisoner's next-of-kin where appropriate. Case coordinators will also be reminded to record when agencies are invited to case reviews but do not attend within the case review document.</p> <p>In addition to this, the Head of Safety will meet with all support services within the prison to ensure they understand the importance of attending ACCT reviews and the expectation for them to attend when they are involved with a prisoner.</p>	Head of Safety G4S	March 2023
2	The Head of Healthcare should ensure there is an effective system for urgent mental health referrals to	Accepted	A mental health referral pathway is now in place which ensures that urgent mental health referrals are tracked and are carried out within a reasonable timescale. This involves mental	Head of Healthcare Cwm Taf Morgannwg University Health Board	Complete

	be tracked and carried out within a reasonable timescale.		<p>health staff triaging and responding to referrals submitted by the patient via the prison CMS system and those from fellow professionals. General Practitioners and other professionals can also request and task the mental health team to conduct a mental health review of the patient. In addition to this, routine mental health questionnaires will be discussed at the weekly mental health pathway meeting and will be triaged for signposting to the appropriate service.</p> <p>In instances where a mental health review is required, a mental health professional will document the patient on the review waiting list. Prisoners who are experiencing a mental health crisis or require an urgent review are now seen by a mental health professional that same day.</p> <p>All routine mental health reviews are seen within 28 days of the request being made.</p>		
3	The Director and Head of Healthcare should ensure that if staff notice that a prisoner has lost a significant amount of weight, they refer them to a medical professional who can assess them for possible causes.	Accepted	A Notice to Staff has been sent to both operational and healthcare staff to highlight the need to refer prisoners to healthcare services when significant weight loss in a prisoner is observed and to record this in the appropriate records, such as Nomis or an ACCT document. Staff have also been advised to use a food log in these instances to support the monitoring of any health issues.	Head of Safety G4S & Head of Healthcare Cwm Taf Morgannwg University Health Board	Complete
4	The Head of Healthcare should ensure that prisoners who appear	Accepted	Referrals to the in-reach team for assessment and support are now made following reviews	Head of Healthcare	Complete

	acutely, psychiatrically unwell are considered for transfer to a psychiatric hospital, and these discussions are recorded in the medical record.		<p>conducted by the Primary Mental Health team. Consideration is made at this stage as to whether a transfer a psychiatric hospital under the Mental Health Act is appropriate. All health and secondary services staff have been reminded of the need to document these decisions within the prisoner's medical record.</p> <p>The Mental Health In-Reach team operates through a multi-disciplinary approach and provides a specialised mental health service at HMP Parc for prisoners with severe and enduring mental illness. The team provides effective liaison with appropriate prison and community agencies regarding continuity of care and management of risk for prisoners who are being discharged from prison or transferring to an alternative prison or hospital setting.</p> <p>In addition to this, the Head of Healthcare will meet with the secondary services to discuss and highlight the above process, to ensure all staff are documenting the reviews of patients within the Healthcare system.</p>	Cwm Taf Morgannwg University Health Board	
5	The Director and Head of Healthcare should ensure that: <ul style="list-style-type: none"><li>corrective visual aids are made available as a priority to prisoners who need them for daily living activities; and</li></ul>	Accepted	<p>All prisoners who require corrective visual aids are now allocated them as a priority for daily living needs where available.</p> <p>Instances where appointments with the optician are cancelled are now recorded and reported to the monthly Health Board. In addition to this, wait</p>	Head of Healthcare Cwm Taf Morgannwg University Health Board	March 2023

	<ul style="list-style-type: none"><li>• prisoners are seen by the optician within the timelines set out in their Service Level Agreement.</li></ul>		times for appointments will be reported monthly to demonstrate how long patients are waiting to access a routine appointment.		
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