

Action Plan in response to the PPO Report into the death of Mr Raymond Wallace on 26 January 2025 at HMP Lowdham Grange

Rec No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	The Governor should ensure there is a robust and auditable programme for educating and communicating to prisoners the risks of drug use, and specifically of psychoactive substances.	Accepted	Routine notices to prisoners and staff will continue to be circulated outlining the key risks of drug use, along with available support pathways. HMP Lowdham Grange have recently reintroduced group work sessions in relation to the support offered by the Substance Misuse Service (SMS), an additional member of the Senior Management Team has been added to the drug strategy pathway to support these sessions. The SMS will visit and offer support to all prisoners who have been reported as under the influence. Furthermore, a reception process will be introduced in which safety officers will use the reception safety interview to make prisoners aware of the risks of drug use, including psychoactive substances. Prisoners will also be advised of how they can access the substance misuse support available to them at HMP Lowdham Grange.	Head of Drug Strategy, HMPPS	December 2025

2	The Governor should ensure that there is a robust quality assurance process in place to ensure that staff are carrying out roll checks and welfare checks appropriately.	Accepted	Additional measures will be introduced on the wings to ensure that a more robust quality assurance process is in place. Residential staff will be required to complete a secondary morning welfare check in addition to the morning roll check, which also incorporates a welfare check. A Custodial Manager (CM) will carry out weekly unannounced wing visits to observe staff members completing the morning roll check, assuring that the check is done in line with local policy and guidelines. This assurance visit will be documented and the CM will sign off the assurance sheet. This additional measure will offer further assurance that staff are visiting the cell twice, visually checking on each prisoner, as well as ensuring that physical security on each wing is maintained.	Head of Residence, HMPPS	December 2025
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