

Action Plan in response to the PPO Report into the death of Mr Rickie Poon on 13 March 2025 at HMP Pentonville

Rec No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	<p>The Governor should ensure that there is a robust and effective quality assurance process in place to monitor the quality of ACCT management, focusing particularly on staff:</p> <ul style="list-style-type: none"> • identifying prisoners' objective risk factors and basing assessment of risk on them; • setting meaningful and tailored care plan actions; and • completing and properly securing all ACCT documentation. 	Accepted	<p>A daily assurance process has been introduced across the establishment, which is led by the safety team and supported by two newly appointed Band 4 floorwalkers. These staff members carry out daily checks to assess the quality of documentation, the identification of objective risk factors, and the appropriateness of care planning. Their findings are submitted to the Head of Safety and shared at the daily operational meeting to highlight concerns and promote best practice. Where issues are identified that require action, they are referred to the Head of Residence and escalated to the Deputy Governor when necessary.</p> <p>Additionally, a Band 4 intervention coordinator has been appointed to review</p>	Head of Safety HMPPS	Complete



			and strengthen support mechanisms for vulnerable prisoners, ensuring care planning is both meaningful and trauma informed.		
2	The Governor should ensure that prisoners located on the Vulnerable Prisoners' Wing receive a full induction, including a basic skills assessment, within the first five days in custody, in line with PSI 07/2015.	Accepted	<p>Prisoners located on the Vulnerable Prisoners (VP) wing now receive a tailored induction following their participation in the main induction session. This approach ensures that all prisoners, including those on the VP wing, receive a full induction in accordance with the requirements of PSI 07/2015, including completion of a basic skills assessment.</p> <p>HMP Pentonville supports this approach by ensuring that all new arrivals remain on the induction wing until their induction is complete. Where appropriate, vulnerable prisoners will receive their induction privately. In order to promote consistency and accountability, the induction process is monitored using a daily tracker and the newly introduced induction passport, which together provide evidence of induction completion within the required timeframe.</p>	Head of Early Days HMPPS	Complete

