

Action Plan in response to the PPO Report into the death of Mr Nigel Keenan on 13 March 2025 at HMP Haverigg

Rec No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	The Governor and Head of Healthcare should ensure that all staff understand their responsibilities to identify and assess risk information and begin ACCT procedures when required.	Accepted.	HMP Haverigg has taken steps to ensure that all staff have a greater understanding of the Assessment, Care in Custody and Teamwork (ACCT) process, including how and when an ACCT should be opened. Staff awareness and understanding of the ACCT process has been strengthened through its promotion during weekly Safety Intervention Meetings (SIM), daily staff briefings and daily safety and adult social care briefings. Minutes from these meetings are shared with all relevant staff via e-mail, as well as being posted on the relevant Teams channels. Further training will be made available to all prisoner facing staff, including healthcare staff, to build on current understanding of the ACCT process.	Head of Safety, HMPPS Head of Healthcare, Spectrum Community Health CIC	February 2026

			Additionally, a new agenda item will be introduced to the SIM meetings to routinely review all prisoners who are due for release within the next two weeks. This will enable any concerns to be identified and discussed, with appropriate support arrangements being put in place where required. Information on ACCT processes and the opening of ACCT has been added to the monthly group meeting briefing for all staff and will remain as a rolling agenda item. To continue to improve on the visibility of ACCT processes and build on staff knowledge, a new Safety Data web page has been created and, once launched, will be accessible to all staff.		
2	The Head of Healthcare should ensure that when a prisoner reports suicidal thoughts, staff consider making a referral to the mental health team and document their decision making.	Accepted.	- Discussed at staff meeting 06.11.25 & minutes circulated to all staff. - Healthcare staff to attend mental health awareness training sessions.	Head of Healthcare, Spectrum Community Health CIC	Complete February 2026