

Action Plan in response to the PPO Report into the death of Mr George Haldenby on 29 January 2022 HMP The Verne

Rec No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	The Head of Healthcare should ensure that prisoners with life limiting conditions have an advanced care plan in accordance with guidelines. This should be regularly reviewed and specific to the prisoner's needs.	Accepted	The Head of Healthcare has reminded all clinicians that any patient with a life limiting condition needs to have an advanced care plan. The Head of Healthcare has informed all clinicians to use task recall to review advanced care plans, review any advanced care plans at long term condition reviews and on change of condition of the patient.	Head of Healthcare Oxleas NHS Foundation Trust	Completed
2	The Head of Healthcare should ensure the process for referrals to secondary care is robust and regularly monitored.	Accepted	The administration team run a report monthly to go through any open referrals (those where secondary care have not taken any action). E-referrals have been introduced to prison healthcare this year. This provides a robust audit trail for referral tracking. It is not possible to update an existing e-referral.	Head of Healthcare/ Lead Administrator Oxleas NHS Foundation Trust	Completed

			Head of Healthcare has requested administrators enter information into patient's journal relating to any monitoring of secondary care referrals.		
3	The Head of Healthcare should ensure that the missed medication policy provides clear guidance to staff about action that must be taken when critical medication is missed.	Accepted	The Head of Healthcare has shared Oxleas Pharmacy Services (OPS) policy, Southwest Prisons Medication, Did Not Attend (DNA) Policy, V1.0. This SOP provides clear guidance to staff about action that must be taken when critical medication is missed. For audit purposes, the performance team provide a weekly omitted doses report.	Head of Healthcare/ OPS Oxleas NHS Foundation Trust	Completed