

# Action Plan in response to the PPO Report into the death of Mr Georgie Smith on 5 January 2024 at HMP Bristol

Rec No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	The Governor should ensure that prison staff manage prisoners at risk of suicide and self-harm in line with the Prison Safety Policy Framework, in particular that ACCT care plans are meaningful and actioned and that observations are set in line with the prisoner's risk.	Accepted	<p>HMP Bristol have introduced a biweekly quality assurance process for all open ACCT documents. This enables the safety department to ensure that all ACCT documents are managed in line with policy and that relevant stakeholders are present and actively engaging in reviews. It also provides assurance that case co-ordinators manage individual risk based on information and behaviours that can be evidenced.</p> <p>In addition, safer custody floorwalkers conduct daily ACCT quality assurance checks and challenge any shortcomings or weaknesses in the process. They also carry out daily checks of care plans, ensuring interventions are identified, appropriate and are achievable.</p> <p>The floorwalkers offer support, guidance, and upskilling to staff to help build understanding, capability, and quality in relation to assisting an</p>	Governor, HMPPS	Completed

		<p>individual at risk. They are responsible for ensuring that staff have the capability to provide the appropriate levels of support in line with the observations set by case coordinators and how staff can contribute to supporting everyone in their care. Any staff member who is identified as requiring additional support will be referred to the Safer Custody Team.</p> <p>Assurance of this work is evidenced through a locally held database which is overseen by the Head of Safety.</p> <p>Furthermore, a member of the senior leadership team is assigned to each residential unit and is responsible for completing weekly ACCT checks, supporting the floorwalkers in improving knowledge and understanding, as well as challenging where necessary.</p> <p>The senior leadership team is committed to delivering quality assurance for 100% of ACCT documents each week and assurance of completion is provided to the Deputy Governor.</p>		
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