

# Action Plan in response to the PPO Report into the death of Mr Lawrence Johnson on 13 January 2024 at HMP Frankland

Rec No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	The Head of Healthcare should ensure clinic letters are obtained and are available to view within the patient's SystmOne medical records. This will ensure continuity of care and support the ongoing management of diagnosed health conditions.	Accepted	There is now a process in place where admin follow up on every external app to ensure that clinical letter has been received	Head of Healthcare Spectrum.	Completed
2	The Head of Healthcare should ensure that a medication review is undertaken when a patient does not request a repeat prescription of critical medications. This will ensure that the patients reasoning for non-concordance can be discussed and documented.	Accepted	Medication reviews are carried out by GP and pharmacist regularly	Head of Healthcare Spectrum.	Ongoing
3	The Governor should assure himself of staffs understanding of their roles and responsibilities during medical emergencies.	Accepted	The Medical Emergency Response Protocol was reviewed after Mr Johnson's death. Informative notices and the Medical Emergency Response Protocol and has since been circulated to all staff which now also includes instructional videos. These notice to staff will be published at regular times throughout the year.	Head of Safety HMPPS	Completed.