

Action Plan – Mr Davide Parra at HMP Erlestoke – Self Inflicted on 05/08/2019

| No | Recommendation | Accepted/Not Accepted | Response | Target date for completion and function responsible |
|----|---|-----------------------|---|--|
| 1 | The Governor should ensure that the key drug issues at Erlestoke are identified and that their drugs strategy is kept under review to ensure that these key issues are addressed. | Accepted | <p>As part of the current drug strategy, the Marlborough Unit was opened as a drug recovery unit in January 2020 with the aim of reducing the overall demand for drugs whilst assisting with the detoxification of drug users within the prison.</p> <p>The new unit also allows prisoners to undertake drug recovery programs which are provided by the wellbeing teams and are supported by prison staff. The drug recovery programs provide education on the negative effects of drugs and provide support to prisoners in overcoming these issues.</p> <p>The current drug strategy is under review and will be completed by June 2020. As part of the review, during the monthly security meeting, the key issues surrounding supply and reduction of drugs are addressed by a multi-disciplinary team. The issues discussed and any emerging trends that are identified are incorporated into the security briefing which is then disseminated to staff and all relevant information is then fed into the overall drug strategy review.</p> | Completed Governor Governor Security Manager June 2020 |
| 2 | The Governor should ensure that a local protocol is developed and shared with staff to instruct them on what to do if they find a cell observation panel obscured. | Accepted | <p>The prison hosted a safety week in November 2019, which provided staff key training on all areas of prison safety, including on the correct cell entry procedures. The week consisted of key learning, staff participation, refreshing current skills and embracing new methods to improve staff knowledge of actions to take when an observation panel is blocked. This training complied with both national and local policy on cell entry procedures.</p> <p>A further safety day is planned to take place in May 2020 which will provide staff with instructions on the correct actions to take during emergency situations, including when there is a blocked observation panel or a barricaded</p> | Completed Safer Custody Team Safety Team May 2020 |

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| | | | <p>cell. There will be both interactive training and written instructions in the form of staff hand-outs to be given to staff which will outline how to determine when a prisoner is at risk and the correct actions to take. There will also be a full staff briefing by the head of safety reiterating these points.</p> <p>The Regional Safety team will spend time with staff during the safety day to ensure that staff are confident in the local protocol of what to do when a cell observation panel is obstructed and the correct cell entry procedures.</p> | Regional Safety Team May 2020 |
| 3 | The Governor should ensure that, subject to a risk assessment, staff enter cells as quickly as possible if there is reason to consider that a prisoner may be at risk. | Accepted | <p>The monthly control and restraint (C&R) training day was amended in March 2020 to include method of entry training. This training provides staff step by step training on all cell entry procedures, including instructions on entering a cell as quickly as possible when it is safe to do so.</p> <p>Guidance was given to staff in August 2019 on the correct cell entry procedures and on responding to an emergency situation to ensure that cells are entered as quickly as possible. Further written guidance will be given to staff during the safety day in May 2020.</p> | Completed C&R Instructors Safer custody May 2020 |
| 4 | The Governor should ensure that a copy of this report is shared with the CM, Officer C, the SO and Officer D and that a senior manager discusses the Ombudsman's findings with them. | Accepted | A copy of the report will be shared with the mentioned CM, Officers and SO and the findings will be discussed. | Head of Safety and Group Safety Lead June 2020 |