

# Action Plan in response to the PPO Report into the death of

Mr Michael Lavin on 12/11/2020 at HMP Altcourse

Rec No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	The Head of Healthcare should ensure that staff refer prisoners with long-term medical conditions to the relevant Long-Term Conditions clinic for initial assessment and ongoing reviews.	Accepted	We have now introduced a Complex Care Pathway and register to capture all patients with Long term conditions (LTC). Relevant and appropriate individuals are invited. We have introduced new templates to capture those with long term conditions and work has been completed and will be on-going in relation to major and minor read codes. Reports from system one are ran regularly to identify prisoners with LTC. The Complex Care meetings occur weekly.	Head of Healthcare	31 <sup>st</sup> May 2022
2	The Head of Healthcare should ensure that there are systems and processes in place to support ongoing clinical management of prisoners with challenging behaviour, which should include assessing mental capacity.	Accepted	The Complex care Pathway has now been introduced and Includes Mental Health and Capacity as an Agenda Item for discussion, In addition the Mental Health Team are invited with expectations to attend or contribute. This allows for those Patients with complex needs/challenging behaviours to be discussed and to ascertain any capacity issues addressed. In addition the Mental Health Team have a separate weekly meeting to discuss complex patients under their service and discuss in detail treatment and care plan needs.	Head of Healthcare	31 <sup>st</sup> May 2022

3	The Director and Head of Healthcare should ensure that every attempt is made for healthcare staff to examine a prisoner in person following a use of force, in line with PSO 1600, and that this may involve returning a few hours later when the prisoner is calmer.	Accepted	The Orderly Officer will oversee this process and make sure that Healthcare staff see all prisoners. If a prisoner refuses initially to see Healthcare a follow up check will be made and documented on PNomis if they are still refusing	Head of Security	31 <sup>st</sup> May 2022
4	The Director should ensure that staff carrying out ACCT checks are aware of any significant issues, including relevant physical health issues, that could place the prisoner at risk.	Accepted	Since the introduction of ACCT V6 in July 2021, Case Coordinators must ensure appropriate case review team attendance by all those responsible for providing support to the person on the ACCT document. If a prisoner had physical health issues that increase their risk, the expectation would be for a member of healthcare and/or person involved in their physical health care (such as social care nurse etc) contributing to the case review team. The Review will decide if the medical information needs to be passed onto staff who carry out ACCT checks and document their reasons for this decision.	Head of Safer Custody	31 <sup>st</sup> May 2022
5	The Director should ensure that all staff understand their responsibilities in a medical emergency, including that they radio the appropriate medical emergency code without delay.	Accepted	Emergency response codes guide cards have recently been distributed to all operational staff and a Notice to staff has been re-issued.	Head of Safer Custody	Complete
6	The Director should ensure that staff inform the next of kin immediately when a prisoner becomes seriously ill, in line with Prison Rule 22 and PSI 64/2011.	Accepted	Duty Directors will take on this responsibility and will also inform the family that a Family Liaison Officer will be in contact once we know more information.	Head of Safer Custody	31 <sup>st</sup> March 2022