

Action Plan in response to the PPO Report into the death of

Mr Andrew Hill on 03/02/2022 at HMP Holme House

| Rec No | Recommendation | Accepted / Not accepted | Response Action Taken / Planned | Responsible Owner and Organisation | Target Date |
|--------|--|-------------------------|---|------------------------------------|-------------|
| 1 | <p>The Governor of HMP Durham should ensure that staff manage prisoners at risk of suicide and self-harm in line with national guidelines. In particular, staff should:</p> <ul style="list-style-type: none"> • complete the immediate action plan within the set time-frame; • make a considered, objective evaluation of all risk factors when assessing the risk of suicide and self-harm; • set effective caremap objectives which are specific, time-bound and meaningful, aimed at reducing risk and updated at each case review; • vary times of ACCT checks, while remaining within set observation periods, to avoid | Accepted | <p>In order to improve the management of ACCT, the Safety team at HMP Durham will introduce weekly one to one sessions with ACCT case managers from August 2022. Case managers will be able to bring ACCT documents to these sessions so that feedback can be provided and guidance offered on an individual basis, as appropriate.</p> <p>In addition, a staff training event is being planned, specifically aimed at raising staff awareness to identify and consider risks and triggers when assessing a prisoner's risk of suicide and self-harm. The training event will also focus on ACCT case management.</p> <p>The Head of Safety will undertake a daily check of all ACCTs that have been opened the previous day to ensure that the immediate action plan has been completed within the set time frame.</p> <p>The Safety Intervention Meeting will also review a sample of ACCTs on a bi-weekly basis to quality assure the document and verify that decisions made about the level of risk have been based on</p> | Head of Safety HMPPS | August 2022 |

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| | <p>prisoners being able to predict when they will be checked; and</p> <ul style="list-style-type: none"> hold a post-closure review as soon as possible after the seven day post-closure monitoring period. | | <p>all available information. Care Plan objectives will also be examined to ensure they are specific to the individual risk with realistic timescales set, and that updates have been provided at each case review.</p> <p>A Notice to Staff will be published to remind staff of the requirement to vary the times that ACCT checks are undertaken within the set observation period so that they are not predictable.</p> <p>The Safety team will monitor post closure reviews on a daily basis. An email reminder will be sent to those responsible for undertaking the review and the Safety Custodial Manager will check that these have then been completed within the required timescales.</p> | | |
| 2 | The Governor of Holme House should remind all staff of the importance of completing information reports (IRs) when they receive information about threats of violence and bullying. | Accepted | <p>A Governor's Order (GO) will be issued to remind staff of the need to report any threats of violence or bullying through the Intelligence Reporting system. The GO will also reiterate the need to refer such incidents into CSIP, as well as make notes in the observation book and record a case note on NOMIS.</p> | Head of Safety HMPPS | August 2022 |