

Action Plan in response to the PPO Report into the death of Mr Kevin Smith on 22 April 2023 at HMP Doncaster

Rec No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	The Director and Head of Healthcare should ensure that there is a robust quality assurance process to ensure that healthcare staff attend ACCT reviews in line with policy to facilitate an informed and considered approach to risk management.	Accepted	<p>The PPG ACCT Local Operating Process has been reviewed and PPG will:</p> <ul style="list-style-type: none"> Attend the 1st case review to inform decisions about location, risk management, level of observations and contribute to the support actions. Identify lead case manager or duty worker to attend ACCT reviews. Ensure written contribution is provided if unable to attend the ACCT review. <p>The national quality assurance (QA) template and process for ACCT management will be utilised to monitor healthcare attendance at ACCT reviews. Where it is determined that healthcare did not participate or contribute, this will be shared with senior healthcare leaders, who will ensure appropriate challenges and solutions are sought. The monthly Safer Custody</p>	<p>Head of Healthcare PPG</p> <p>Head of Safer Custody Serco</p>	August 2024

			<p>meeting attended by the healthcare provider will also examine the data from the QA process to inform decision making.</p> <p>HMP Doncaster will continue to circulate a daily report that lists all ACCT and CSIP reviews due that day. This includes all those who are required to attend, where it will be held and at what time, ensuring maximum multi- disciplinary participation. If a prisoner's risk relates specifically to a healthcare issue, they will be contacted directly to provide a contribution.</p>		
2	The Director should ensure that intelligence regarding a prisoner feeling at risk is properly investigated, the prisoner is appropriately supported and that there is a quality assurance process in place to ensure that this is being routinely done.	Accepted	<p>HMP Doncaster will ensure that when an intelligence report (IR) has been submitted regarding a prisoner being at risk, this will be shared with the Safer Custody team for investigation. Resulting actions could include discussion at the multi-disciplinary Safety Intervention meeting, a referral to CSIP or a wing move. Intelligence will also be shared with the relevant residential area. Residential management will ensure that each prisoner highlighted as being at risk is spoken to and supported as appropriate. Those conversations will be documented on NOMIS. A further IR must then be completed to evidence the actions that have been taken. A Notice to Staff (NTS) will be issued to highlight these expectations.</p>	Head of Safer Custody, Head of Residence & Head of Security Serco	September 2024

			<p>A NTS will also be circulated to highlight the need to submit an IR where prisoners have been identified as being at risk.</p> <p>The Security department will implement a quality assurance process to be conducted by the Senior Intelligence Manager of 5% of all intelligence., This will verify that appropriate actions have been taken and outcomes have been returned via an IR.</p>		
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