

06 June 2025

Reference: FOI 650 Freedom of Information request

Thank you for your email, which we received on 8 May 2025. Your request has been handled under the Freedom of Information Act 2000.

You asked us:

To provide the date, value, recipient and procurement category of any transaction over £25,000 made by the Prisons and Probation Ombudsman between January 2020 and April 2025.

Our response:

We have searched our records and we hold the requested information.

A copy of the information that you requested is enclosed with our response.

I hope that this is helpful.

You have the right to appeal against our response if you think it is incorrect. Details can be found in the 'How to Appeal' section attached at the end of this letter.

Yours sincerely,

The Prisons and Probation Ombudsman (PPO) carries out **independent investigations** into complaints and deaths in custody. The detailed role and responsibilities of the PPO are set out in our office's Terms of Reference. The PPO has three main duties:

- to **investigate complaints** made by prisoners, young people in detention (prisons and secure training centres), offenders under probation supervision and individuals detained under immigration powers (detained individuals)
- to **investigate deaths** of prisoners, young people in detention, approved premises' residents and detained individuals due to any cause, including any apparent suicides and natural causes
- to **investigate deaths of recently released prisoners** that occur within 14 days of release from prison (except homicide)

The purpose of these investigations is **to understand what happened, to correct injustices** and **to identify learning** for the organisations whose actions we oversee so that the PPO makes a significant contribution to safer, fairer custody and offender supervision.

We may use or share your data only to the necessary extent when conducting our independent investigations in the exercise of our official authority. We will share your data with third parties (e.g. the prison) in order to make sure the information is accurate; to prevent or detect failings; and to identify lessons learnt. We may sometimes need to share your data with third parties if required by law. We only keep your personal data for as long as it is needed, as set out in our data retention policy. If you need any further information about how your data is used, please contact us.

How to Appeal

Internal Review

If you are not satisfied with this response, you have the right to an internal review. The handling of your request will be looked at by someone who was not responsible for the original case, and they will make a decision as to whether we answered your request correctly.

If you would like to request a review, please write or send an email to the Prisons and Probation Ombudsman's office **within two months of the date of this letter**, at the following address:

Prisons and Probation Ombudsman
Third Floor
10 South Colonnade
Canary Wharf
London
E14 4PU
E-mail: Mail@ppo.gov.uk

Information Commissioner's Office (ICO)

If you remain dissatisfied after an internal review decision, you have the right to apply to the Information Commissioner's Office. The Commissioner is an independent regulator who has the power to direct us to respond to your request differently, if he considers that we have handled it incorrectly.

You can contact the ICO at the following address:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Internet address: <https://ico.org.uk/>

GL Date	Account Description	Description	Recipient	Total
31/03/2020	RES - I&E RESERVE - GEN FUND - OTHER GEN FUND MOVEMENTS - OTHER NON-A/L TRANSFER - Other General Fund Movements	Uncapitalised PPO costs for PPUD to HMPPS 2019-20	HMPPS	212,881.51
31/03/2020	EXP - PURCHASE OF GOODS/SERVICES - IT MANAGEMENT AND CHANGE - Exit Management	Share of PPUD costs Apr - Jul 2019/20 to HMPPS (code corrected)	HMPPS	27,637.22
31/03/2020	EXP - PURCHASE OF GOODS/SERVICES - TRAINING & DEVELOPMENT	Accredited investigative training 2019-20 (Capita)	Government Campus	25,686.00
31/03/2020	EXP - PURCHASE OF GOODS/SERVICES - OTHER PROFESSIONAL SERVICES - LEGAL SERVICES - THIRD PARTY LEGAL COSTS	Investigation costs for PPO staff grievance 2019	Damages to claimant	25,028.57
30/04/2020	EXP - PURCHASE OF GOODS/SERVICES - TRAINING & DEVELOPMENT	Advanced Professional Certificate in Investigative Practice (APCIP) training for PPO 2019-20	Government Campus	25,734.00
31/07/2020	EXP - PURCHASE OF GOODS/SERVICES - SUPPORT - APPLICATION MAINTENANCE AND SUPPORT	PPO share of PPUD costs for Jan to Mar 2019/20 transferred from HMPPS	HMPPS	35,390.43
31/07/2020	EXP - PURCHASE OF GOODS/SERVICES - SUPPORT - APPLICATION MAINTENANCE AND SUPPORT	PPO share of PPUD costs for Apr to June 2020/21 transferred from HMPPS	HMPPS	33,860.43
30/11/2020	EXP - PURCHASE OF GOODS/SERVICES - SUPPORT - APPLICATION MAINTENANCE AND SUPPORT	PPO share of PPUD costs for Jul to Sep 2020/21 transferred to HMPPS	HMPPS	33,860.43
28/02/2021	EXP - PURCHASE OF GOODS/SERVICES - SUPPORT - APPLICATION MAINTENANCE AND SUPPORT	PPO share of PPUD costs for Oct to Dec 20/21 transferred to HMPPS	HMPPS	46,471.36
31/05/2021	EXP - PURCHASE OF GOODS/SERVICES - SUPPORT - APPLICATION MAINTENANCE AND SUPPORT	PPO share of PPUD costs for Jan to Mar 20/21 transferred to HMPPS	HMPPS	35,049.02
31/07/2021	EXP - PURCHASE OF GOODS/SERVICES - SUPPORT - APPLICATION MAINTENANCE AND SUPPORT	PPO share of PPUD costs for Apr to Jun 21/22 transferred from HMPPS	HMPPS	42,086.48
31/12/2021	EXP - PURCHASE OF GOODS/SERVICES - SUPPORT - APPLICATION MAINTENANCE AND SUPPORT	PPO share of PPUD costs for July to Sep 21/22 transferred from HMPPS	HMPPS	36,124.31
31/01/2022	EXP - PURCHASE OF GOODS/SERVICES - SUPPORT - APPLICATION MAINTENANCE AND SUPPORT	PPO share of PPUD costs for Oct to Dec 21/22 transferred from HMPPS	HMPPS	37,056.25
31/03/2022	EXP - PURCHASE OF GOODS/SERVICES - OTHER PROFESSIONAL SERVICES - Legal Services - Government Legal Department	GLD legal charges (client code PPO.0101)	Damages to claimant	46,743.96
31/05/2022	EXP - PURCHASE OF GOODS/SERVICES - SUPPORT - APPLICATION MAINTENANCE AND SUPPORT	PPO share PPUD costs Jan - Mar 2021-22	HMPPS	37,000.00
31/03/2024	EXP - PURCHASE OF GOODS/SERVICES - SUPPORT - LICENCES	HOLMES Subscriptions for Medomsley Special Investigation	HOLMES	40000