

# Action Plan in response to the PPO Report into the death of

## Mr David Mears on 17/08/2021 at HMP Channings Wood

| Rec No | Recommendation   | Accepted / Not accepted | Response Action Taken / Planned  | Responsible Owner and Organisation                            | Target Date                                  |
|--------|--|-------------------------|--|---|--|
| 1      | <p>The Head of Healthcare should ensure that:</p> <ul style="list-style-type: none"> <li>formal care plans are in place to manage patients with chronic health conditions; and</li> <li>healthcare staff record the details and outcome of assessments in patients' medical records; and follow the protocols for escalating concerns or deterioration.</li> </ul> | Accepted                | <p>A care plan champion has been identified to work alongside colleagues with the Primary Care Nurse Lead and Regional Primary Care lead nurse to identify patients with care plans and ensure they are in place.</p> <p>Learning from the clinical review will be discussed at team meeting and Incident learning Group to ensure colleagues follow the appropriate pathways in escalating concerns or deterioration.</p> | <p>Primary Care Lead Nurse</p> <p>Primary Care Lead Nurse</p> | <p>End September 2022</p> <p>August 2022</p> |
| 2      | The Head of Healthcare should ensure that a formal mental capacity assessment is promptly completed and fully documented when there are concerns that a prisoner has declined medical advice or treatment.   | Accepted                | The following processes have now been put in place to ensure that patients are evaluated appropriately; patients of concern will be discussed at a weekly multi-disciplinary meeting, resulting in documented records and generated tasks in our medical record system. If a mental health assessment is suggested, this will be assessed as to whether it is required and if so, the task                                 | Head of Healthcare  | May 2023                                     |

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|   |  |          | <p>is then assigned to the appropriate group for completion.</p> <p>The policy on patients going multiple days without critical meds is posted at each dispensary and includes welfare checks by the appropriate team which are then recorded</p>  |                           |            |
| 3 | The Governor should ensure that all staff undertaking and reviewing risk assessments for prisoners admitted to hospital understand the legal position on the use of restraints, that assessments fully take into account the prisoner's health and mobility, and are based on the actual risk he presents at the time. | Accepted | <p>In accordance with the new guidance framework "Prevention of Escape – External Escorts", the Local Risk Assessment has been updated to include 'Consider and record the appropriateness for the use of restraints for those patients who are terminally ill or with limited mobility'. All those approved to sign risk assessments will be reminded of the new policy framework regarding this finding.</p> | Head of Safety & Equality | 30/09/2022 |
| 4 | The Governor should ensure that, in line with national policy, prisoners' next of kin are notified promptly when a prisoner becomes seriously ill and that there is a full record of contact and action taken.   | Accepted | <p>Contingency Plan Ref: 28A Title: Injury and illness (Injury to Prisoner). PSI 9/2014 has been amended and now includes (as an amber action); Ensure that, in line with national policy, prisoners' next of kin are notified promptly when a prisoner becomes seriously ill and that there is a full record of contact and action taken.</p>   | Head of Safety & Equality | 30/09/2022 |
| 5 | The Governor should ensure that if a prisoner is suspected of, or confirmed as having contracted COVID-19, he is given the opportunity for someone to be notified.   | Accepted | <p>Contingency Plan Ref: 28A Title: Injury and illness (Injury to Prisoner). PSI 9/2014 has been amended and now includes (as an amber action); Ensure that, in line with national policy, prisoners' next of kin are notified</p>   | Head of Safety & Equality | 22/07/2022 |

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|   |   |          | promptly when a prisoner becomes seriously ill and that there is a full record of contact and action taken.   |  |            |
| 6 | The Governor should ensure that documents are securely stored and promptly provided to the Prisons and Probation Ombudsman following a death in custody, in line with Prison Service Instruction 58/2010. | Accepted | Contingency Plan Ref: 28A Title: Injury and illness (Injury to Prisoner). PSI 9/2014 has been amended and now includes (as an amber action); Ensure that, in line with national policy, prisoners' next of kin are notified promptly when a prisoner becomes seriously ill and that there is a full record of contact and action taken. | Head of Security & Head of Safety & Equality | 31/08/2022 |