

# Action Plan in response to the PPO Report into the death of

## Mr Thomas Oleisky on 11/09/2022 at HMP Wealstun

Rec No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	<p>The Governor should ensure that staff manage prisoners at risk of suicide and self-harm in line with policy guidance, in particular that they:</p> <ul style="list-style-type: none"> <li>• fill out the ACCT care plan correctly so that it shows the date by which the care plan action is due and when it has been completed;</li> <li>• ensure that staff who have been allocated ACCT care plan actions are aware; and</li> <li>• set the appropriate level of observations in line with the prisoner's risk.</li> </ul>	Accepted	<p>All ACCT case managers have now been provided with additional training on the completion of care plans as part of the ACCT quality assurance (QA) process undertaken by the safety hub manager. Staff have been reminded of the importance of updating care plans following each case review and of the need to ensure that the allocation of actions is clear, so that those with responsibility for completion of those actions are aware. They have also been reminded to record the date by which an action is due, as well as the date it has been completed. The QA process is carried out across three stages to ensure compliance and is now embedded within the work undertaken by the safety team. It is used to support managers to drive improvements in the ACCT process. It also ensures that support actions are meaningful and respond to the risks and triggers identified.</p> <p>In addition, the prison has an ongoing programme of ACCT refresher training, which all</p>	Head of Safety HMPPS	Completed

			<p>case managers are required to complete. This includes guidance on writing care plans and the need to consider risk when setting levels of observations.</p> <p>The prison now has two operational staff trained in the ACCT v6 assessor training for trainers, which means that ACCT training can be delivered locally on a more regular basis. Local initiatives are ongoing to recruit more staff to complete the assessors course and to implement safety champions on the each wing. These roles will support safety in upskilling and supporting wing staff when completing ACCT documents, including care plans.</p> <p>In February 2023, HMP Wealstun published the updated safety awareness guide version 2, which is a local initiative covering a number of safety issues and includes clear guidance for completing ACCT documentation. An electronic copy of the guide was sent out as a Notice to Staff (NTS) in March 2023. Staff are also provided with a copy of the guide during ACCT awareness sessions and induction mentors ensure new staff are given a copy as part of their induction training.</p>		
2	The Governor should ensure that where a prisoner on ACCT is moved from segregation and there is a concern regarding a potential risk	Accepted	Governors will be informed during the Senior Managers Team meeting that before returning a segregated prisoner who is on an open ACCT to normal location, that they should review the	Head of Safety HMPPS	February 2024

	created by a return to normal location, then wider consultation should be sought prior to the move taking place and an ACCT review arranged as soon as possible.		<p>defensible decision log and confirm that any potential risks regarding re-location have been considered.</p> <p>They must also evidence that wider consultation has taken place and platforms such OASys, Nomis, CSIP, Alerts and nominal have been consulted.</p> <p>They will also be reminded that an ACCT review should be arranged as soon as possible following the move.</p>		
3	The Governor should ensure that staff are aware of their responsibilities during medical emergencies and that staff who discover the emergency should call the appropriate medical emergency code immediately.	Accepted	<p>In April 2023, an NTS was issued to staff containing guidance about the use of emergency response codes. This NTS is issued on an annual basis.</p> <p>In addition, the local safety awareness guide sets out the actions to be taken in the event of a medical emergency, including the need to call a medical emergency code immediately. This guide was updated in February 2023 and published to all staff.</p> <p>All new staff are provided with a safety induction which covers the need to use the correct medical emergency code and to call an ambulance without delay. They are also issued with a copy of the updated safety awareness guide and an Emergency Response in Custody (ERIC) pocket card, which provides a prompt in relation to the</p>	Head of Safety HMPPS	Completed

			procedures that must be followed during a medical emergency and can be carried by all staff for ease of reference.		
4	The Head of Healthcare should ensure healthcare staff keep accurate and timely records of significant contacts.	Accepted	The daily staff meetings now include a lessons learned section and healthcare staff have been reminded of the importance of documenting significant interactions and events at the time that they take place. Alongside this, a monthly audit on a sample of documentation is undertaken by the service leads, in order to quality assure entries.	Head of Healthcare Practice Plus Group (PPG)	Completed
5	The Head of Healthcare should ensure that significant information is shared promptly between healthcare services and where appropriate with wider prison staff.	Accepted	The learning from this report has been discussed during the daily healthcare handover meetings to ensure all healthcare staff are aware of the importance of sharing urgent information with relevant colleagues, including prison staff, at the point of need. This meeting also provides an opportunity for information sharing between all healthcare colleagues on a daily basis. Alongside this, a healthcare representative attends the prison weekly Safety Intervention Meeting and the daily morning meeting, so that pertinent information can be communicated.	Head of Healthcare PPG	Completed