

Action Plan in response to the PPO Report into the death of Mr Marc Uzzell on 28 December 2022 at HMP Bristol

Rec No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	The Head of Healthcare should ensure that agency staff are clinically competent to be assigned to the role of lead emergency nurse.	Accepted	<p>The Head of Healthcare will implement a competency framework for the emergency response role which will outline the requisite knowledge, skills and abilities (KSAs) needed to effectively perform in this role.</p> <p>The framework will include a multi-evaluation process, integrating both theoretical and practical assessments to certify competence of the clinician.</p> <p>The framework will serve as a checklist for the required KSAs and a record of continuing professional development for clinicians in addition to a tool for quality assurance.</p>	<p>Head of Healthcare</p> <p>Oxleas NHS Foundation Trust</p>	30/11/2023
2	The Head of Healthcare and Lead Pharmacist should ensure that when staff dispense over the counter (non-prescribed) medication, they record the reason in patients' medical records.	Accepted	The Head of Healthcare and Lead Pharmacist will implement a Standard Operating Procedure for this process, accompanied by a template for recording this information on SystmOne.	<p>Head of Healthcare</p> <p>Oxleas NHS Foundation Trust</p> <p>Pharmacy Tam Leader</p>	30/11/2023

3	<p>The Governor should ensure that staff fully document all significant interactions and decisions in prisoners' personal records as well as other relevant documents; and implement robust auditing.</p>	Accepted	<p>Staff will be reminded of the need to record all significant events and decision making, including decisions on when family members should be informed of seriously ill prisoners, and that the control room log fully captures all action taken in response to a medical emergency, including the calling of codes and requests from healthcare that an ambulance be called.</p> <p>The Duty Governor in consultation with healthcare will decide on a case-by-case basis if the prisoners next of kin should be made aware. This will be dependent on the health condition of the prisoner attending hospital. If they are to be informed a Family Liaison Officer will be allocated and inform the NOK and recorded it in their FLO Log.</p> <p>If an ambulance is required outside of an emergency code Healthcare will contact the control room to inform them that one has been requested and for who. This will be recorded in the daily control room log sheet.</p> <p>Security admin collects any logs following the return of emergency escorts from the orderly office.</p> <p>A log will be introduced to capture all bed watches and ensure all relevant paperwork is returned and correct prior to being taken to OMU.</p>	<p>Head of Safety HMPPS</p> <p>Head of Operations HMPPS</p> <p>Head of Healthcare Oxleas NHS Foundation Trust</p> <p>Head of Security HMPPS</p>	30/11/2023
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4	The Governor should ensure that documents are securely stored and promptly provided to the Prisons and Probation Ombudsman following a death in custody, in line with Prison Service Instruction 58/2010.	Accepted	<p>Staff will be reminded of the requirements of PSI 58/2010 and the need to ensure that following a death all relevant records are retained and made available to the PPO.</p> <p>A Local Notice to staff will be issued to inform all staff of the requirements of sharing information with the PPO in an investigation into a death in custody.</p>	Head of Safety HMPPS	30/11/2023
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