

Action Plan in response to the PPO Report into the death of Mr Moses Hailemichel on 03 March 2025 at HMP Pentonville

Rec No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	The Head of Healthcare, Release and Transfer Mental Health Lead and the London Prisons Mental Health Service Lead should: - work with the Offender Management Unit (OMU) to ensure there is a collaborative policy in place to support pre-release planning for short-term sentences (of less than twelve weeks); and - ensure that when there are urgent concerns about a prisoner following release, onward referrals are completed urgently by telephone, where possible, so that a full handover and context can be provided to community services.	Accepted	Release lead and OMU already working together and this process is under constant review. HOHC will discuss with Mental Health team in monthly subcontractors meeting and ask them to provide an action plan that will be discussed in these monthly meetings to assure they have completed the action set. Ultimately this sits with NLFT as a subcontractor and they will be managed via the HOHC subcontractual management.	Head of Healthcare PPG	October 2026

2	The Head of Healthcare should ensure that an interpreter is arranged for patients who have an alert on their medical records to indicate that they need interpretation services.	Accepted	This is already in place and we have language line available for all staff to use. There are posters in the treatment rooms to remind people to use this and it is mentioned to staff in induction. This report has been shared with all staff. We will introduce a quarterly dip test of patient alerts to assure ourselves services are being used appropriately.	Head of Healthcare PPG	Complete
3	The Head of Redbridge and Waltham Forest Probation Delivery Unit should ensure that probation practitioners share with relevant prison and healthcare staff safeguarding information about whether a prisoner is known to social care services.	Accepted	The identified learning from the report has been communicated via email to all Redbridge and Waltham Forest Probation Delivery Unit (RWF PDU) staff. The Head of Service has also asked that managers add this to team meeting agendas to provide staff with an opportunity to discuss this with their teams to ensure understanding. The learning will continue to be monitored in case discussions to support the appropriate sharing of safeguarding information with prison staff and all other relevant partnership agencies.	Head of Service for RWF PDU HMPPS	Complete