

Action Plan in response to the PPO Report into the death of Ms Angela Thompson on 11 April 2022 following release from HMP Styal

Rec No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	The Head of Healthcare should review the priority system for prisoners who need urgent access to a psychiatrist and ensure that those with complex needs and ongoing self-harming behaviour are given appropriate priority.	Accepted	<p>Greater Manchester Mental Health (GMMH) provide the mental health services within HMP Styal. At the time of this report GMMH were subcontracted to Spectrum Healthcare.</p> <p>As of April 2023, GMMH have been the sole provider of mental health services in HMP Styal. GMMH have their own governance structure. Liaison will be made with Spectrum as per primary care provider; however, both are commissioned to provide separate services.</p> <p>GMMH have a standard operating procedure (SOP) which covers referrals to the psychiatrist. A nursing assessment should occur to identify a need for a psychiatrist review, and this will be escalated through the GMMH weekly SPOA.</p> <p>In addition, internally within GMMH there has been an introduction of a fortnightly clinicians meeting which shares information and sequences treatment for complex individuals.</p>	Head of Healthcare & Head of Integrated Mental Health Team GMMH	Complete

			Multidisciplinary meetings are regularly held in relation to complex prisoners and those who engage in self-harming behaviours, these are held with primary care, prison and community teams where appropriate to formulate avenues of support		
2	The Governor and Head of Healthcare should ensure that release planning processes are timely, collaborative and robust, including that appropriate referrals are made to community mental health providers for prisoners with complex needs and ongoing self-harming behaviour.	Accepted	<p>Greater Manchester Mental Health (GMMH) provide the mental health services within HMP Styal. At the time of this report, GMMH were subcontracted to Spectrum Healthcare.</p> <p>As of April 2023, GMMH have been the sole provider of mental health services in HMP Styal. GMMH have their own governance structure. Liaison will be made with Spectrum as per primary care provider; however, both are commissioned to provide separate services.</p> <p>GMMH have a discharge SOP. This highlights the discharge process back into the community, for prisoners who will be released with accommodation or released NFA. It also includes pathways for prisoners who are open to secondary care services, who will be discharged back into community services, and those who are not, who will be discharged back into primary care services.</p> <p>Multidisciplinary meetings for complex prisoners and those who engage in frequent self-harming</p>	<p>Head of Healthcare & Head of Integrated Mental Health Team GMMH</p> <p>Head of Safer Prisons</p>	<p>Complete</p> <p>Complete</p>

			behaviours are now regularly held with attendance from primary care, the prison and community teams where appropriate to formulate avenues of support.	HMPPS & Head of Healthcare GMMH	
3	<p>The Governor and Head of Healthcare should ensure that staff manage prisoners at risk of suicide and self-harm in line with national guidance, including that:</p> <ul style="list-style-type: none"> • ACCT case reviews are multidisciplinary and include all relevant people involved in the prisoner's care, including healthcare staff and those providing through the gate services where relevant. • A named case co-ordinator is appointed who attends all ACCT case reviews whenever possible; and • Case reviews and care plans consider relevant actions to support those prisoners who are nearing release. 	Accepted	<p>Weekly ACCT Case Coordinator upskilling sessions have been introduced to ensure Case Coordinators are fully aware of their responsibilities, including the importance of a single case management approach whenever possible. The Safer Prisons team complete quality assurance checks and any concerns are addressed with the individual and their line manager.</p> <p>Additionally, upskilling sessions that focus on the effective formulation of care plans have been provided locally and with support from the Regional Women's Safety team. Further sessions will be delivered to ensure Case Coordinators are confident in formulating care plan actions that specifically support those nearing release. This will include reinforcement of the need to involve all appropriate people in the case reviews, for example Healthcare and Through the Gate staff.</p> <p>Offender Management Unit managers will brief all staff within the department on the importance of ensuring copies of the care plan and a summary of the ACCT are shared with community Probation services.</p>	<p>Head of Safer Prisons HMPPS</p> <p>Head of Safer Prisons HMPPS</p> <p>Head of OMU HMPPS</p>	<p>Complete</p> <p>November 2024</p> <p>September 2024</p>

			<p>Additionally, Prison Offender Managers will attend the last case review before the day of release and take a copy of the ACCT care plan. Copies of the care plan and a summary of the ACCT will be sent via e-mail from the functional OMU mailbox with copies retained to evidence these have been sent, to ensure support continues in the community. OMU staff will conduct weekly checks to ensure e-mails have been sent for all prisoners released on an open ACCT.</p> <p>GMMH attend all initial ACCT reviews and will attend the subsequent reviews of any prisoners in their case load, including those who are supported by the psychology team.</p>	<p>Head of OMU HMPPS</p> <p>Head of Healthcare & Head of Integrated Mental Health Team GMMH</p>	<p>November 2024</p> <p>Complete</p>
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