

Action Plan in response to the PPO Report into the death of Mr Colin Harding on 03 August 2024 at HMP Stafford

| Rec No | Recommendation | Accepted / Not accepted | Response Action Taken / Planned | Responsible Owner and Organisation | Target Date |
|--------|---|-------------------------|---|--|--------------------------------------|
| 1 | The Head of Healthcare should work in conjunction with Royal Stoke University Hospital to ensure there is a robust and efficient system for receipt of histology and other laboratory results and ensure that this information is promptly relayed to patients. | Accepted | <ol style="list-style-type: none"> 1. Head of Healthcare / Clinical Services Manager with discuss with Royal Stoke University the recommendation and need for a robust system to be put into place to Obtain prompt Histology and other laboratory results to enable a local pathway for clinicians to be devised and implemented. 2. The agreed pathway will form part of the Local Operating procedure (LOP) MPCCC, ensuring patients awaiting results from external services are discussed and remain until results are received. 3. Where results are not received in an agreed time this will be escalated through the administration team who will liaise with the secondary care department. With escalation through an incident reporting system | Head of Healthcare Practice Plus Group | <p>March 2025</p> <p>August 2025</p> |

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| | | | <p>(DATIX) where a breach has occurred delaying treatment plans being formulated.</p> <p>4. On receipt of the results the GP will communicate with the patient within an agreed timeframe.</p> | | |
| 2 | The Head of Healthcare should review and improve communication methods for liaising with hospital consultants and clinics, and evidence changes in system management to NHS England commissioners. | Accepted | Local Operating Procedure (LOP) - MPCCC will be reviewed and updated to include completion of GP advice and guidance letters and forwards to the referring secondary care consultant to seek further advice and clarification within an effective timeline of communication. | Head of Healthcare Practice Plus Group | March 2025 |