

Action Plan in response to the PPO Report into the death of Mr Jason Kennedy on 9 November 2022 at HMP High Down

Rec No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	The Head of Healthcare and the Forward Trust Service Manager should ensure that there is a care plan in place for patients who require clinical observations immediately before receiving their medication; the results of observations are documented; and adjustments to medication doses are in line with the prescribers' instructions.	Accepted	<p>Head of Healthcare and Substance Misuse Service Manager agreed following: Any patient who is requiring clinical observations before opiate substitution treatment due to physical co-morbidities will be discussed in the weekly complex case MDT and a collaborative care plan agreed and documented on S1, outlining who is responsible, frequency and monitoring.</p> <p>All observations checked will be as part of a NEWS2 score.</p> <p>Head of Healthcare and Substance Misuse Clinical Lead to develop and implement a care plan template for patients who are requiring clinical observations before opiate substitution treatment due to physical co-morbidities.</p>	<p>Head of Healthcare</p> <p>Central, North, West London NHS Foundation Trust (CNWL)</p> <p>Substance Misuse Service Manager</p> <p>Forward Trust</p>	March 2024
2	The Head of Healthcare should ensure that healthcare staff follow up prisoners' non-attendance at	Accepted	CNWL Health and Justice service are reviewing the DNA policy and process to ensure there is adequate follow up of DNA's.	<p>Head of Healthcare</p> <p>CNWL</p>	May 2024

	medical appointments and document the reasons.				
3	The Head of Healthcare should ensure that healthcare staff consistently use the National Early Warning Score 2 (NEWS2) to assess patients and are trained to use the appropriate scale for those with respiratory failure.	Accepted	<p>Regular local NEWS2 training carried out.</p> <p>Deteriorating patient training (NEWS2) is mandatory for all healthcare staff working in HMP High Down.</p> <p>Specific guidance given regarding appropriate scale for those with respiratory failure from clinical education team and communicated in team meeting.</p> <p>NEWS2 audits commenced and show great compliance</p>	<p>Head of Healthcare</p> <p>CNWL</p>	Completed
4	The Governor should ensure that the diversion and trading of prescribed medication is fully addressed in the prison's local drug strategy; medication dispensing is supervised at all times, in line with the local policy; and guidance is issued on effective supervision.	Accepted	<p>In December 2023, guidance on effective medication supervision was re-shared with all staff. This topic has also been added to the healthcare risk register meetings which are multi-disciplinary and attended by HMPPS, the Forward Trust and CNWL. Medication supervision is an action on the health improvement plan, which is held jointly by all partner agencies and is discussed within local quality boards.</p> <p>In January 2024, the prison appointed a dedicated drug strategy lead who has prioritised preventing the diversion of medication. This includes ensuring that an officer is detailed to</p>	<p>Head of Drug Strategy</p> <p>HMPPS</p> <p>Head of Healthcare</p> <p>CNWL</p>	March 2024

			<p>supervise the medication queue and staff will receive guidance on how to identify prisoners who may be trying to divert medication.</p> <p>In January 2024, the drug strategy and security meetings were merged to improve joint working to reduce demand and supply for drugs and to support building recovery.</p> <p>The drug strategy is being reviewed and updated to include diversion of medication and will include the local requirement for the medication queue to be supervised. The strategy remains a fluid document that is amended as risks change, which will be further supported by input from security.</p>		
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